

Welcome to the inspectcheck.net home inspection reporting system tutorial



# Some Important Points Before We Get Started

- You do not need an internet connection to complete a report
- You DO need an internet connection to load a report to your device. It will be loaded & saved to your browser, and functional.
- Once you re-establish an internet connection your report will automatically be saved to our server.
- You DO need an internet connection to finalize, download and email a report.
- When completing a report in off-line mode; you should never exit your browser.
   You can put your device in stand-by mode without exiting your browser.
- Click the "save" button on the report often in off-line mode Never click the "Save and Close" or "Finalize" button in off-line mode. Your report is automatically saved while you are completing it On-Line.
- Always keep a charger, AC cable or extra battery available. Depending on your device; you may lose a report if you lose battery power only in Off-Line mode You will never lose a report in On-Line mode or after you re-establish an internet connection
- You can access your "Virtual Office", & all your reports from anywhere, and will never lose a report.
- ♦ Keep a hardcopy of iNSPECTNOTES $^{\text{TM}}$  with you at all times. You can enter the information into a report at a later time.
- You can try different browsers to see which one works best on your device, however we recommend using the default browser for your device, ex; for a PC use Internet Explorer, Apple use Safari, Android use the "internet" icon

# Go to: inspectcheck.net











s or any other technical issues

Click Here For Log In Issues →



#### CLIENT LINK: I just had an inspection

Whether you are planning or yourself, would like to find a contractor, or need additions or before the home inspection.

# Initial Registration



Get the InspectCheck Frequently Asked Reporting System! Questions Try inspectcheck free for Find out why 30 days. Click the "Sign inspectcheck is the Up Now" Button to experience the most advanced electronic home inspection reporting EASE of USE PROTECTS YOUR system available! CLIENT.....AND YOU Sign up now -> Click Here To Find Out How & For Answers To Many of Your Questions →



Click the "Registered Users Login"

OR – The linkin the firstfeature box

(Both will lead you to the same place)



For Log in issues or any other technical issues click the link below

Click Here For Log In Issues →



#### CLIENT LINK: I just had an inspection

Whether you are planning on making repairs yourself, would like to find a qualified contractor, or need additional information after or before the home inspection, we can help. Click the link below for more information.

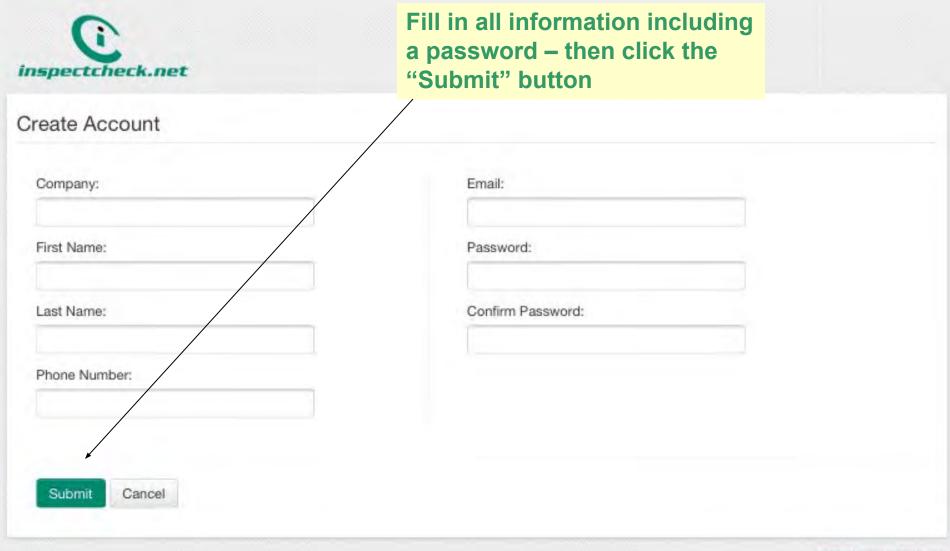
An age to the state of

# Initial Registration

Click "Create Account"

inspectcheck.net		
ogin or Create Account		
Email:	Not yet registered?	
Password:	Create Account	
Remember Me		
Login Forgot your password?	Once registered you would enter your email and password to access your account	
	account	© 2013 inspectche

### Create Account



### Continue Account Creation



#### Create Account - Monthly subscription

Complete your account creation - proceed to Paypal to setup your monthly subscription.

Click the subscribe button to continue.



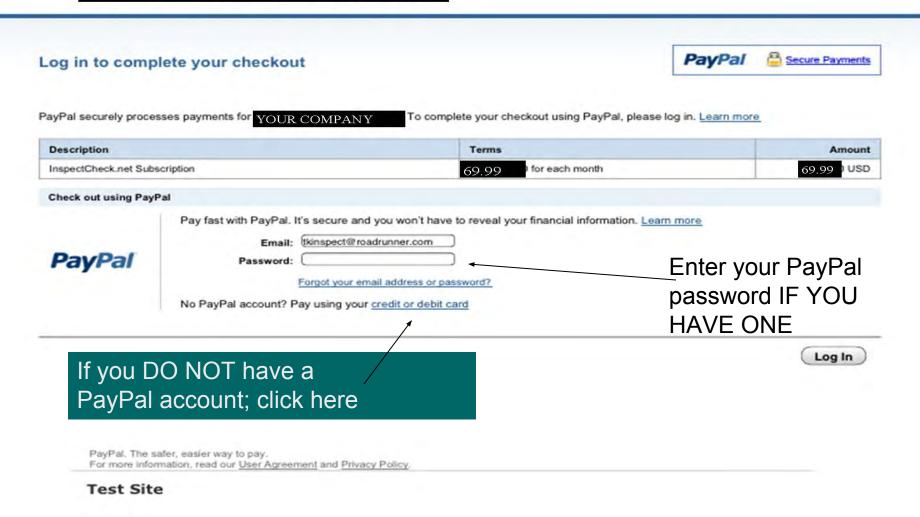


Click the "Subscribe" button

You DO NOT need a PayPal account - you can use your credit card or bank account for automatic monthly subscription rates

## Finishing Setting up Your Account

#### SAMPLE ACCOUNT



# After Setting up Your Account

- You will receive an email from Turn Key confirming your account and password
- You will then be able to login to your new inspectcheck account

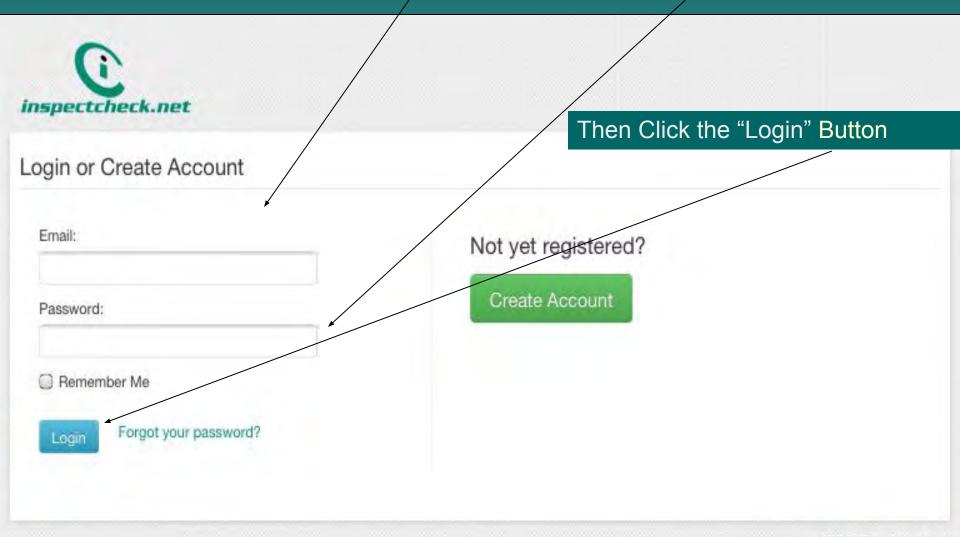
Lets start inspecting!.....

# Create Your Company and Inspector Profile After Registering

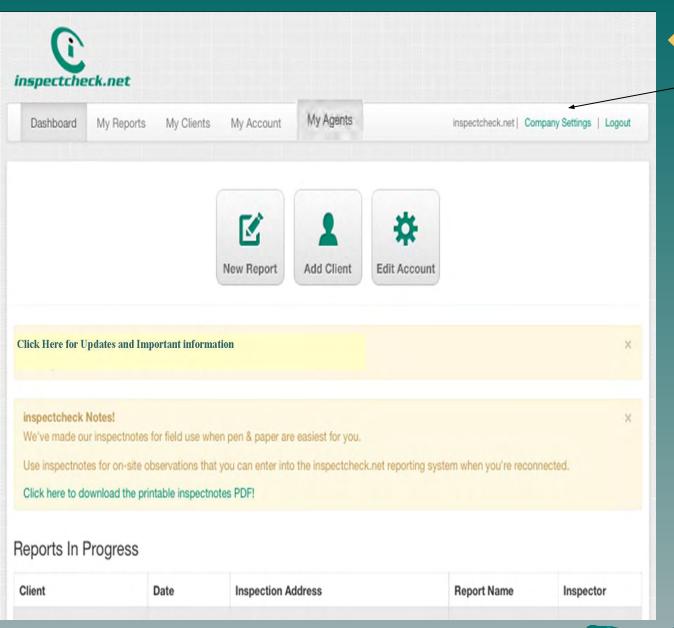


- Go to inspectcheck.net
- Click the "Registered User Login" button

### Enter Your Email and Password

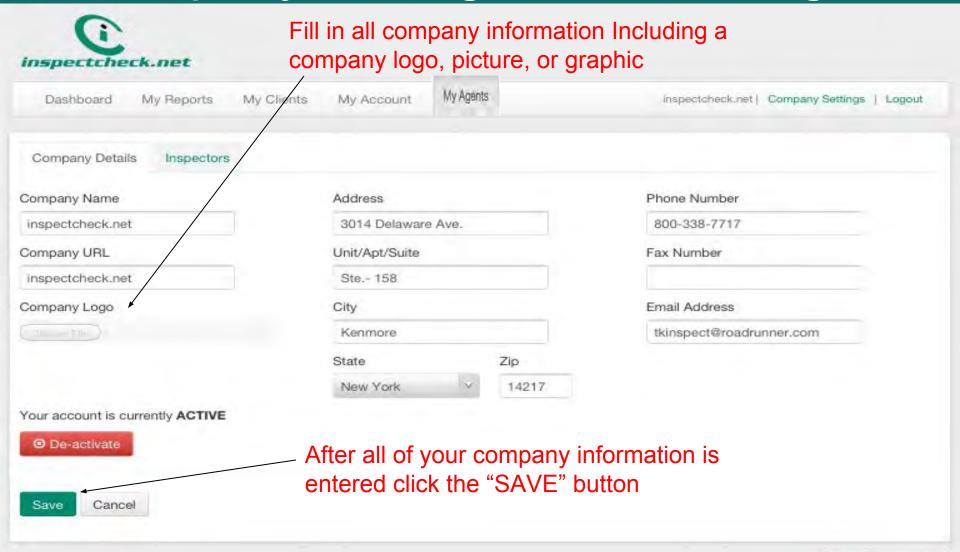


#### Your Personal Dashboard

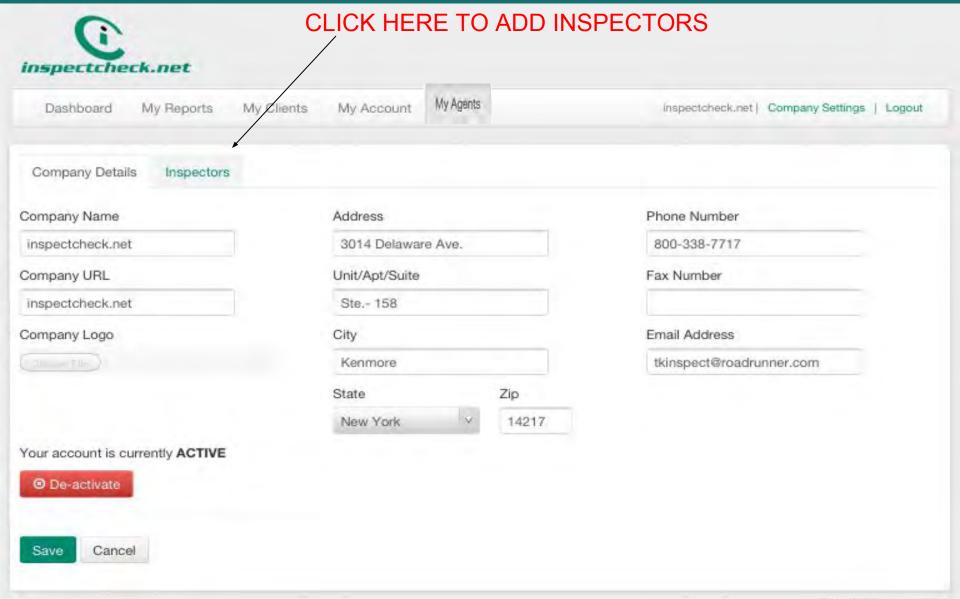


First –
Click on
Company
Settings
–(to set up
your company
profile)

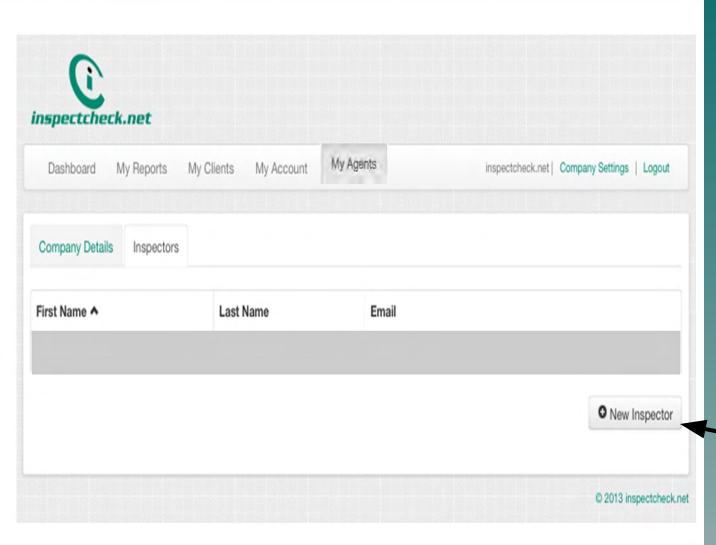
# Company Settings / Details Page



# Next - In the Same Screen Set up your Inspectors Information

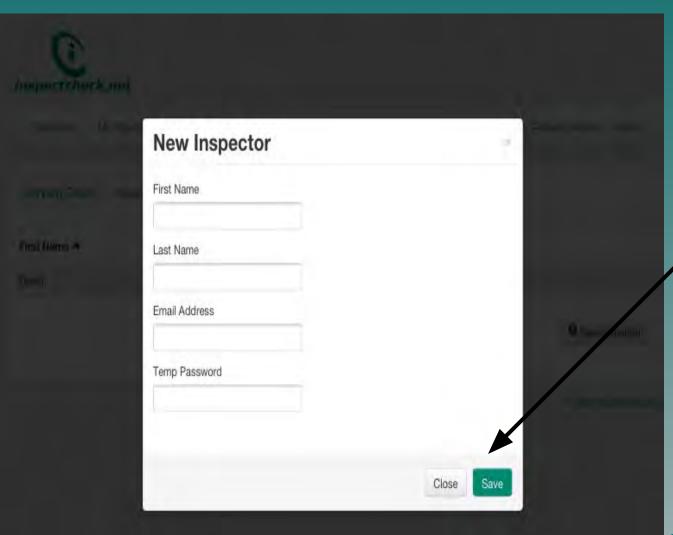


# Add Inspector(s)



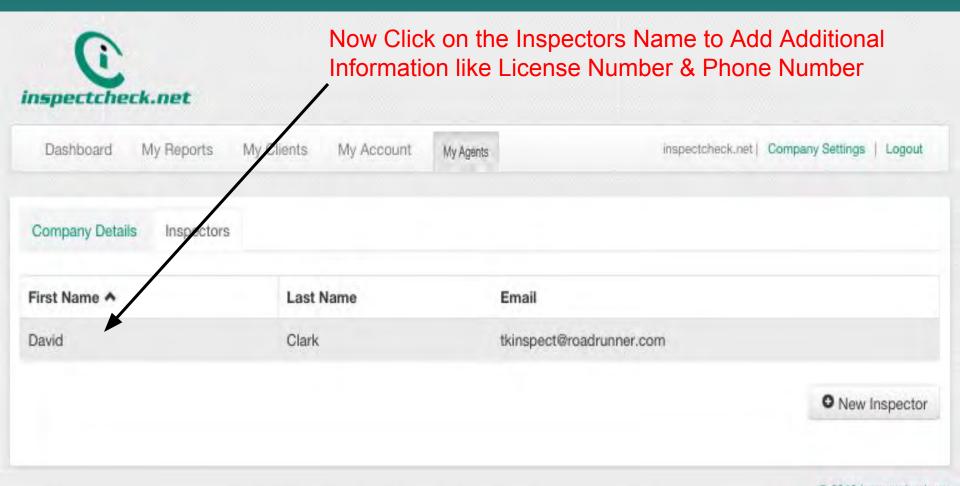
- All your company inspectors will appear here.
- The list will be empty until you add an inspector
- Click –
- "New Inspector" to add an inspector

# Add New Inspector

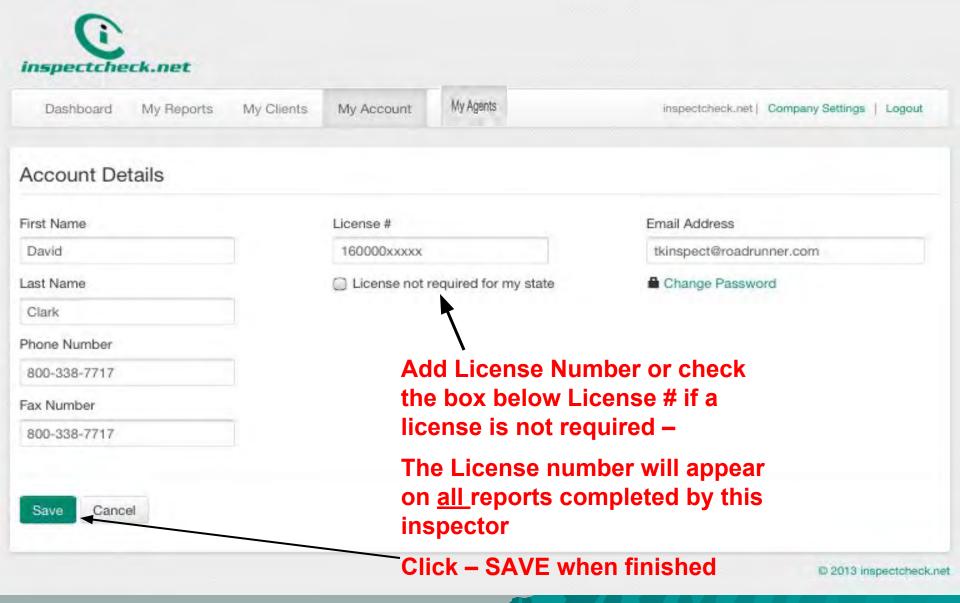


- Fill in all the information including "temp password"
- Then click"SAVE"
  - Each inspector will have a unique password to access their respective reports and clients

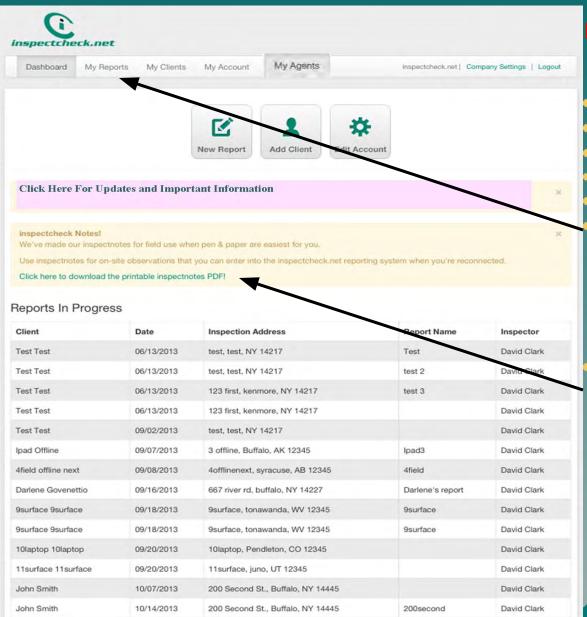
# The Inspector Who you Just Added Will Appear on the Inspectors List



# This Screen Will Appear



#### Back to Your Personal Dashboard Screen



#### Here you can do the following:

Start a new Report
Add a Client
Change Company settings
Edit Inspectors Information
Edit Company Settings
View all reports:

- Pending Reports
- Reports in Progress
- Finalized Reports
- Archived Reports

Download inspectnotes™
We have made inspectnotes™
for field use when a pen and
paper are easiest for you. Or if
you do not want to use a tablet
or computer in the field.
Simply fill the inspectnote
worksheet out and enter the
inspection information from
your desk after the inspection



Use inspectnotes for on-site observations that you can enter into the inspectcheck net reporting system when you're reconnected.

#### Reports In Progress

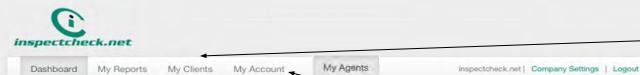
Click here to download the printable inspectnotes PDF!

Client	Date	Inspection Address	Report Name	Inspector
Test Test	06/13/2013	test, test, NY 14217	Test	David Clark
Test Test	06/13/2013	test, test, NY 14217	test 2	David Clark
Test Test	06/13/2013	123 first, kenmore, NY 14217	test 3	David Clark
Test Test	06/13/2013	123 first, kenmore, NY 14217		David Clark
Test Test	09/02/2013	test, test, NY 14217		David Clark
Ipad Offline	09/07/2013	3 offline, Buffalo, AK 12345	lpad3	David Clark
4field offline next	09/08/2013	4offlinenext, syracuse, AB 12345	4field	David Clark
Darlene Govenettio	09/16/2013	667 river rd, buffalo, NY 14227	Darlene's report	David Clark
9surface 9surface	09/18/2013	9surface, tonawanda, WV 12345	9surface	David Clark
9surface 9surface	09/18/2013	9surface, tonawanda, WV 12345	9surface	David Clark
10laptop 10laptop	09/20/2013	10laptop, Pendleton, CO 12345	op, Pendleton, CO 12345	
11surface 11surface	09/20/2013	11surface, juno, UT 12345		David Clark
John Smith	10/07/2013	200 Second St., Buffalo, NY 14445		David Clark
John Smith	10/14/2013	200 Second St., Buffalo, NY 14445	200second	David Clark

#### Edit Company Information

#### Edit Inspector Information

All Reports in Progress are listed including the inspector



Click <u>Here</u> ~ to Start a New Report

New Report





Click Here For Updates and Important Information

inspectcheck Notes!

We've made our inspectnotes for field use when pen & paper are easiest for you.

Use inspectnotes for on-site observations that you can enter into the inspectcheck net reporting system when you're recon-

Click here to download the printable inspectnotes PDF!

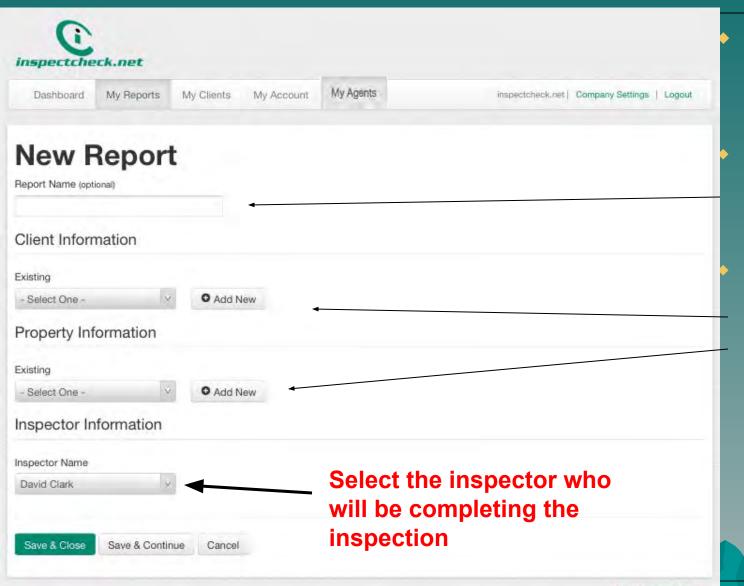
#### Reports In Progress

Client	Date	Inspection Address	Report Name	Inspector
Test Test	06/13/2013	test, test, NY 14217	Test	David Clark
Test Test	06/13/2013	test, test, NY 14217	test 2	David Clark
Test Test	06/13/2013	123 first, kenmore, NY 14217	test 3	David Clark
Test Test	06/13/2013	123 first, kenmore, NY 14217		David Clark
Test Test	09/02/2013	test, test, NY 14217		David Clark
Ipad Offline	09/07/2013	3 offline, Buffalo, AK 12345	lpad3	David Clark
4field offline next	09/08/2013	4offlinenext, syracuse, AB 12345	4field	David Clark
Darlene Govenettio	09/16/2013	667 river rd, buffalo, NY 14227	Darlene's report	David Clark
9surface 9surface	09/18/2013	9surface, tonawanda, WV 12345	9surface	David Clark
9surface 9surface	09/18/2013	9surface, tonawanda, WV 12345	9surface	David Clark
10laptop 10laptop	09/20/2013	10laptop, Pendleton, CO 12345		David Clark
11surface 11surface	09/20/2013	11surface, juno, UT 12345		David Clark
John Smith	10/07/2013	3 200 Second St., Buffalo, NY 14445		David Clark
John Smith	10/14/2013	200 Second St., Buffalo, NY 14445	200second	David Clark

- View All Your Clients
- View your account information
- Add aClient
- Everything you need is at your personal dashboard or "Virtual Office"

#### Your Phone Rings For an Inspection.....

Click the **NEW REPORT** tab on your Virtual Office Personal Dashboard

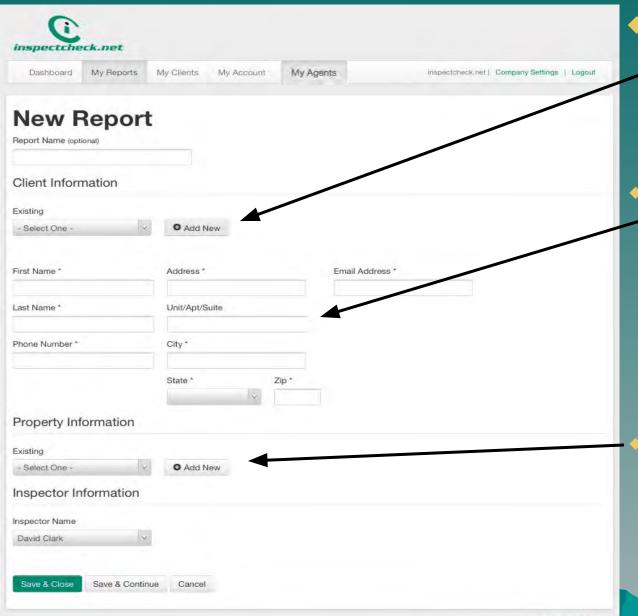


You will be directed to this screen

As an option you can "name" the report

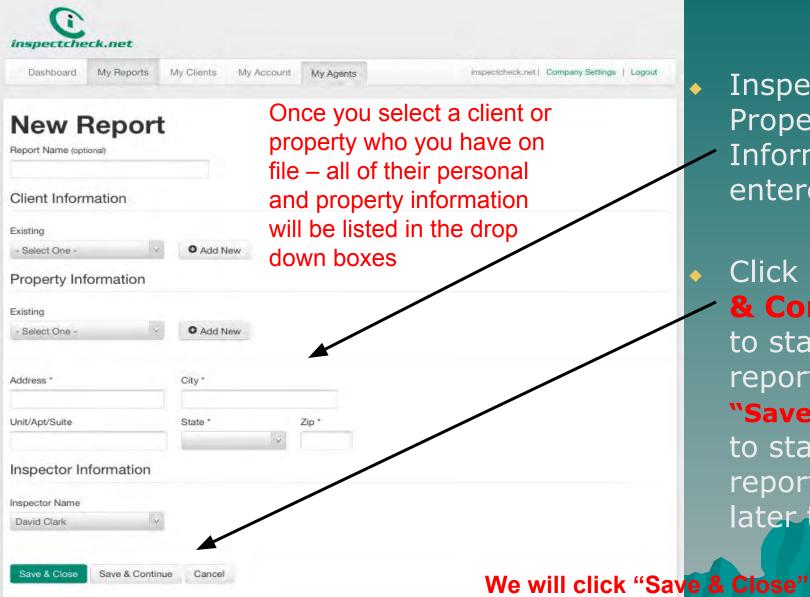
Select Client information and property information using the drop down boxes if on file – Otherwise select "ADD NEW"

#### Starting a New Report.....Client Information



- We selectedthe "AddNew" button
  - New clients
    information goes
    here (if not
    already on file)
    This is the
    clients mailing
    address
  - Next click the "Add New" for the inspection property information

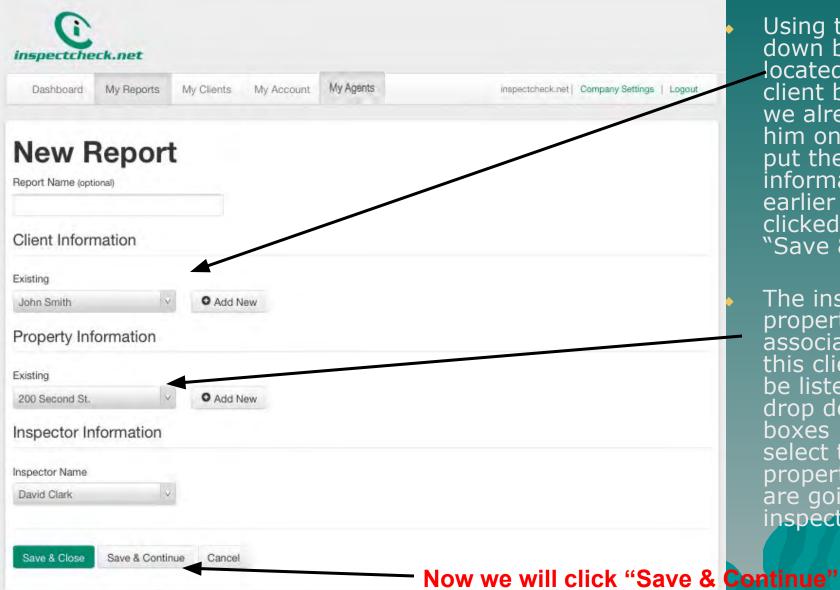
## Starting a New Report..... Property Information



- InspectionPropertyInformation is entered here
- Click "Save & Continue" to start the report now or "Save & Close" to start the report at a later time

© 2013 inspectcheck.net

#### Starting a New Report – Using the Drop Down Boxes



Using the drop down boxes, we located our client because we already had him on filé. We put the information in earlier and clicked "Save & Close"

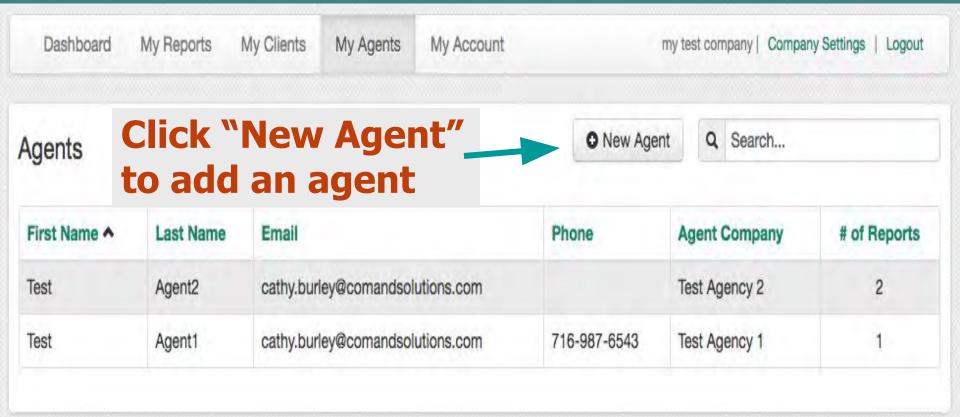
The inspection properties associated with this client will be listed in the drop down boxes .Simply select the property you are going to inspect

# Adding Realtor / Agent Information to your inspectcheck.net report & HomeBinder

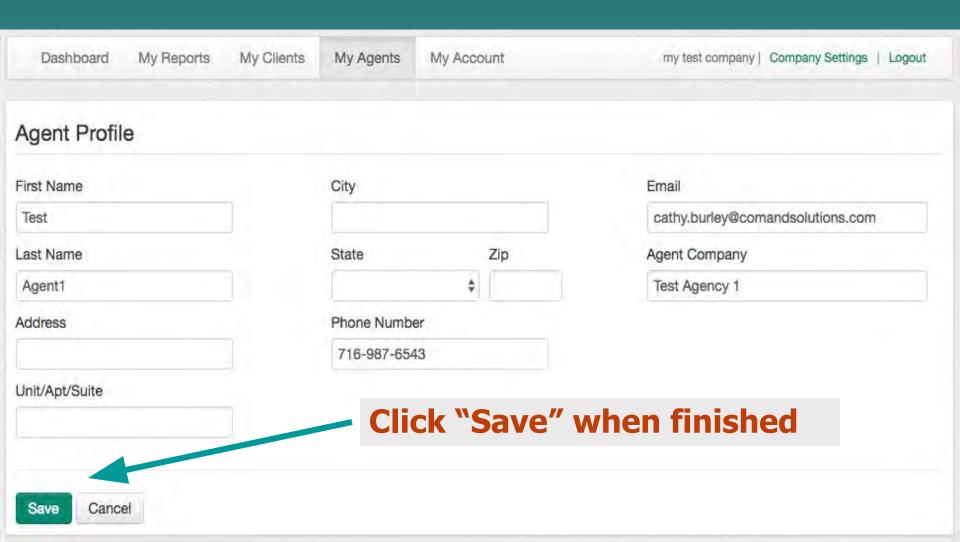
- Adding Realtor / Agent information is optional
- You can add the Realtor / Agent information to the HomeBinder only if desired
- Follow the next steps.....

### Go To Your Dashboard

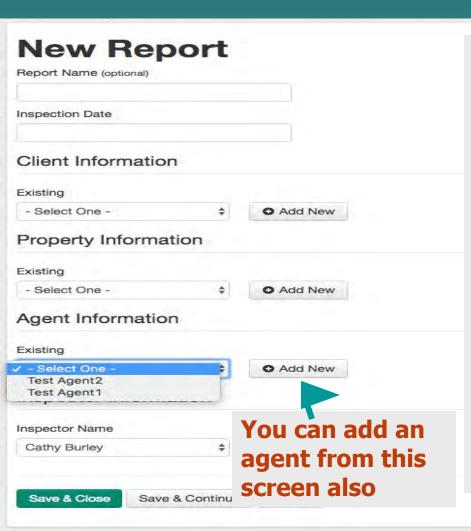
There is a "My Agents" tab



# This Screen Will Appear Add the Agent Information in the Boxes

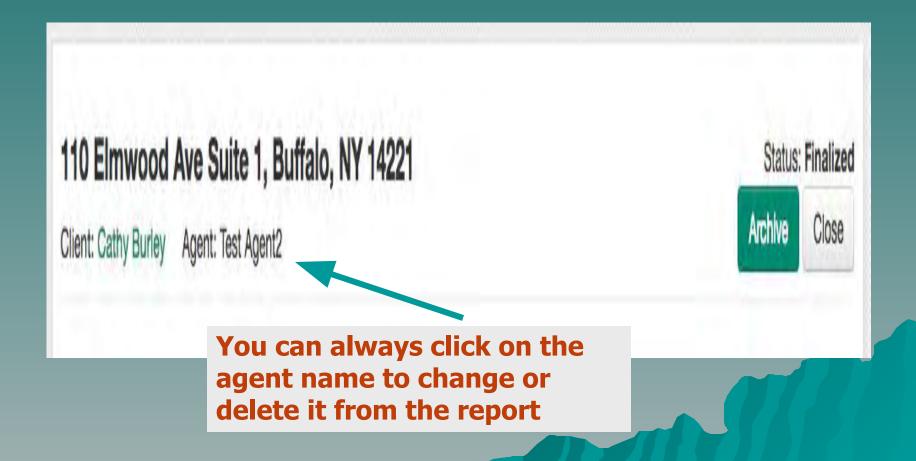


IF you want to add the agent to the report click the drop down box when you are creating a new report under "Agent Information"



Select the agent you want to add to the report. IF YOU DO NOT SELECT AN AGENT FROM THIS SCREEN, **AGENT INFORMATION** WILL NOT BE INCLUDED IN THE REPORT OR **HOMEBINDER** 

# Once you have selected the agent, their name will appear next to the client on the report screen



# If the agents name is visible on the report forms, their name and information will appear in the HomeBinder <u>ONLY</u>

110 Elmwood Ave Suite 1, Buffalo, NY 14221

Client: Cathy Burley Agent: Test Agent



If you want to include the agents information in the final PDF inspectcheck report;

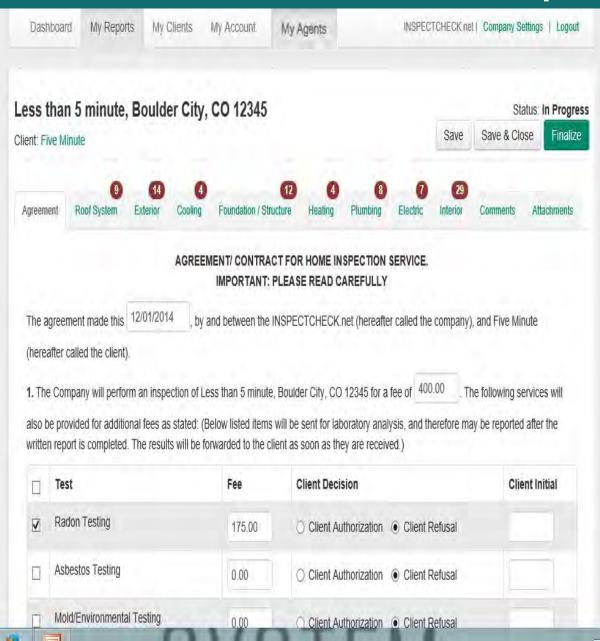
you MUST check the box to include the information at the bottom of the" Agent Information Page"

Agent		
Existing		
Test 1 Agent	Add New	
First Name	Email	
Test 1	daac@roadrunner.com	
Last Name	Agency	
Agent	Agent Realty	
Phone Number	You MUST check the	
800-337-771	box to include the	
	agent in the final PDF	
✓ Include Agent information in Rep		
	Close Save	

# The Realtor / Agent name will appear on the finished PDF report next to the clients name

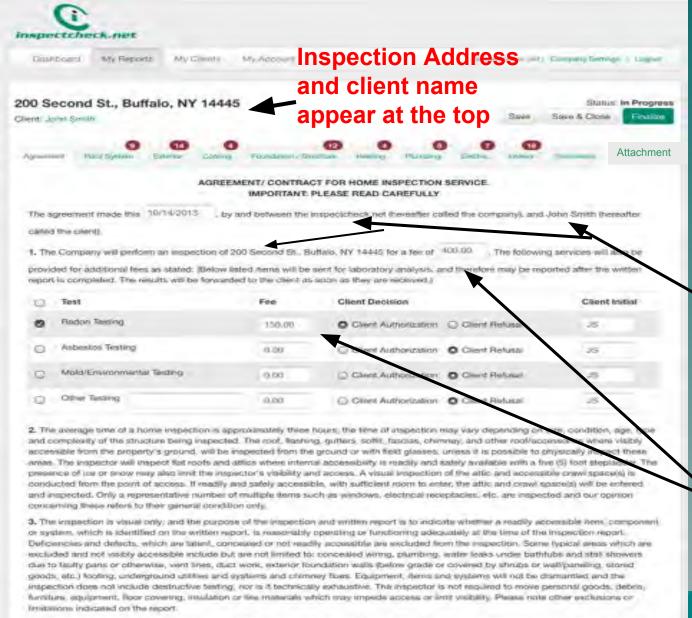
- We recommend including the Realtor / Agents information in the HomeBinder, however it is not mandatory
- ◆ If you only want to include the Realtor / Agent information in the HomeBinder but <u>not</u> in the final inspectcheck PDF report ensure the "Include Agent" box in the "Agent Information Screen" is not selected (previous slide)
- If you see the agent's name on the report form; the agent will be included in the HomeBinder, however you must select the "Include Agent" box in the "Agent Information Screen" if you also want the agent included in the final PDF home inspection report (previous slide)
- You can always add or remove a Realtor / Agent anytime during the reporting process, unless "Archived"

### Start a Report



After clicking "Save & Continue" you are directed to the first page of the report forms

#### Report – Page 1 – Contract for Home Inspection



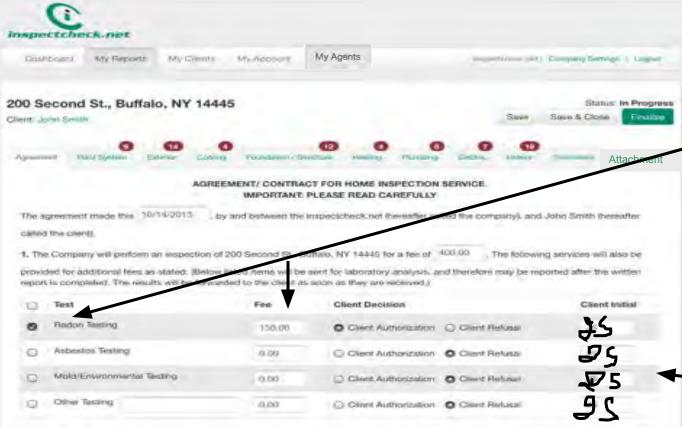
Once this page is visible on your browser – you no longer need an internet connection to complete the report

The top part of the Contract is automatically filled out with your company and client information

Enter the cost of the inspection & additional services

 Since all utilities may not have been in service and climatic or other conditions may not have required maximum output of heating, cooling, plumbing or electrical systems. The advances or capacity of these systems could not be determined.

#### Report – Page 1 – Contract for Home Inspection



- 2. The average time of a home inspection is approximately these hours, the time of inspection may vary depending on size, condition, sige, type and complexity of the structure being inspected. The roof, flashing, gutters, sofilt, flascase, chimnian, and other roof/accessories where visitily accessible from the property's ground, will be inspected from the ground or with field glasses, unless it is possible to physically inspect these areas. The inspector will inspect flat roofs and attics where internal accessibility is readily and safety available with a five (5) fost stepladder. The presence of iso or snow may also limit the inspector's visibility and access. A visual inspection of the attic and accessible crawlispace(s) is conducted from the point of access. If readily and safety accessible, with sufficient room to enter, the attic and crawl space(s) will be entered and inspected. Only a representative number of multiple terms such as windows, electrical receptacles, etc. are inspected and our opinion concerning linese refers to their general condition and.
- 3. The impection is visual only; and the purpose of the inspection and written report is to indicate whether a readily accessible new, component or system, which is identified on the written report, is reasonably operating or functioning adequately at the time of the inspection report. Deficiencies and defects, which are testing, compared or not readily accessible are excluded from the inspection. Some typical areas which are excluded and not visibly accessible include but are not limited to concealed wring, plumbing, state leaks under bathfubs and stall showers due to faulty pans or otherwise, went times, duct work, extend from walls (before grade or covered by shrups or wall/pansing, stated goods, etc.) hoding, underground utilities and systems and chimney fixes. Equipment, there and systems will not be dismartled and the inspection does not include destructive testing, nor is a technically exhaustive. The inspector is not required to move personal goods, debris, furnities, equipment, floor covering, insulation or like materials which may impede access or limit visibility. Please rule other exclusions or limitations indicated on the report.
- 4. Since all utilities may not have been in service and climatic or other conditions may not have required maximum output of heating, cooling, plumbing or electrical systems. The adequacy or capacity of these systems could not be determined.

You select the additional testing your client has requested. You can add additional tests in the "Other" box

Your client, using the keyboard, stylus, or mouse (depending on the device or Apps installed) initials here either authorizing or refusing additional tests

# A Word About The Contract / Agreement For Home Inspection

- If you currently have a contract or agreement that you use –
   you can still use it just copy and paste it into the report
- The inspectcheck.net contract or the contract you inserted will automatically become a part of the home inspection "record" when your report is finalized. It cannot be deleted from the finalized report
- The electronic agreement will never be lost or subject to alteration.
- By selecting the "I Agree" button; your client is electronically signing and agreeing to the contract. As with any legal contract, please check with your legal counsel.
- There will be explicit instructions next in this tutorial regarding modifying and manually signing your contract / agreement



How to edit the inspectcheck.net Contract / Agreement for Home Inspection and Add a Digital Signature

# EDIT CONTRACT / AGREEMENT FOR HOME INSPECTION

- You can edit the home inspection contract for <u>just</u> the report you are working on, or save the changes for <u>all</u> future reports
- Before clicking the "Edit Agreement" button, ensure you have an internet connection and are on-line. You also must be on-line to "save" the agreement.

# Edit Contract – Step 1 – Click the "CONTRACT" tab on the top of the report form Scroll to the bottom of the contract page and click or touch the

"EDIT AGREEMENT" tab

9. This inspection and report does not include, nor should it imply a review of compliance or non-compliance with any code, regulation, law, statue, or ordinance whether governmental or otherwise, unless such observations are specifically referred to in our inspection report as a courtesy.

10. The following specific limitations apply: Design problems and adequacy are not within the scope of this inspection. The Inspector will not determine the operational capacity, quality or suitability for a particular use of items inspected. No engineering, scientific or specialized technician test or evaluation will be made by the Inspector. No test sample or reading is required of any part of the "building". Swimming pool or specialized to be checked. To prevent damage to units, air conditioning will not be the temperature is above 65 degrees. The inspection report will not include cosmetic items such as minor scratches, scrapes, dents, cracks, stain, soiled or faded surfaces on the structure or equipment,

The Company has no liability for latent defects. This includes but is not limited to latent defects that cannot be observed through normal inspection nor can be determined by normal equipment operation. It is specifically agreed and understood that: Mechanical devices and structural components may be functional at the time of the inspection and later malfunction. A thorough and careful attempt has been made by The Company as to the accuracy and applicability of the inspection and Report. This report may be used in various locations throughout the Country, some conditions / recommendations may not apply to the dwelling inspected. David A. Clark, The Turn Key Home Inspection System⠢, The Professional On-Site Narrative and / or Electronic Home and Building Inspection Report©, inspectcheckâ¢, and The Company do not assume any liability for its use nor the accuracy of same. Additional information and details concerning the nature of the inspection are found in the body of the Report, which should be read carefully

The client recognizes that there is I inspected. The Client recognizes that items. The inspector is not responsible established by municipal ordinance or

soiled, faded, torn or dirty floor, wall or window coverings.

# At the bottom of the contract click or touch the "EDIT AGREEMENT" tab

**11.** If any portion of this agreement is in force between the parties.

12. If the Client is unfortunately not prinspection, this agreement will become

items and understanding of the above. Client is urged to attend the inspection and by failing to so attend loses the opportunity to learn important information from the Company about the condition of the premises. Client is requested to inform the Company prior to the inspection of any areas or conditions of particular concern about the house or of which Client has information.

Important – by clicking the I agree box in this contract / agreement for home inspection service, including items noted in Section 1 (one), I / we acknowledge that I / we have read and understand its terms and conditions, and I / we agree to be bound legally by it and its terms and conditions.

I Agree

Client	Client	☑ Edit Agreement	♣ Print Agreement
YOUR CLIENT NAME Home Inspection Company			
inspectcheck.net			

Agreement Foundation / Structure Attachment **EDIT CONTRACT STEP 2** CONTRACT FOR HOME INSPECTION SE IMPORTANT: PLEASE READ CAREFULLY Change the inspection date The agreement made this 02/12/2014 nd between the inspectcheck.net (hereafter called -Change fee called the client). 1. The Company will perform an inspection of 888 suredt, buffalo, RI 12345 for a fee of 475.00 for additional fees as stated: (Below listed items 'The 'EDIT AGREEMENT'' completed. The results will be forwarded to the c box appears around the con-Test Radon Testing tract with the tool bar at the Asbestos Testing top, including; paste, font type, Mold/Environmental Tes and spell checker Other Testing Edit Agreement The first point is reserved for the services provided description. Be sure to start numbering from 2. Source Styles Normal destructive testing, nor is it technically exhaustive. The inspector is not required to move personal goods, debris, furniture, equipment, floor covering, insulation or like materials which may impede access or limit visibility. Please note other exclusions or limitations indicated on the report. 4. Since all utilities may not have been in service and climatic or other conditions may not have required maximum output of heating, cooling, plumbing or electrical systems, the adequacy or capacity of these systems could not be determined. 5. The inspection and report excludes and does not intend to cover termites and other pests or insect damage, private sewerage, wells, solar systems, alarms, smoke detectors, central vacuum systems, wood and coal stoves, pre-fab, and "zero" clearance fireplaces, space heaters, intercoms, sprinkler systems, gas logs, gas lights, elevators, common areas, any swimming pool, hot tubs; spas, saunas, steam baths, landscape lighting, fountains, shrubs, trees, tennis court, playground equipment or other recreational or leisure appliances; qualified experts of your choice should be consulted for these specialized areas and related information. Also excluded are all cosmetic conditions such as wallpaper, painting, carpeting, etc. In addition, the inspection and report do not address the possible presence of or danger from radon gas, lead paint, ureaformaldehyde, underground tanks (fully underground or partially underground), asbestos, mold, or other indoor and outdoor pollutants and hazards, toxic or flammable chemicals and all other similar or potentially harmful substances which are normally identified by specialists in the detection of these substances; nor, does it include any air, water, soil or sub-soil analysis or contamination, unless agreed to upon in writing by the company and client in section 1. 5A. FOR HOME INSPECTIONS CONDUCTED IN NEW YORK STATE: Home Inspectors are licensed by the NYS Department of State. Home Inspectors may only report on readily accessible and observed conditions as outlined in this pre-inspection agreement, Article 12B of the Real Property Law and the regulations promulgated there under including, but not limited to, the Code of Ethics and Regulations and the Standards of Practice as provided in Title 19 NYCRR Subparts 197-4 and 197-5 st seq. Home inspectors are not permitted to provide engineering or architectural body p strong Save agreement to: Only this report.



## inspectcheck.net

Contract / Agreement for Home Inspection *Tutorial* 

- Edit the home inspection contract
- >Download the home inspection contract
- >Email the contract to your client
- >View the contract
- >Upload the completed contract to your report
- ➤ This feature is completely paperless

### Contract / Agreement Tutorial - introduction

A few very important points before we get started:

- We <u>strongly</u> recommend you <u>and</u> your client use Adobe PDF Reader when working with the contract.
- Adobe is free and you can easily download it
- Although there are many other PDF readers, they may not work as desired
- Your device / PDF reader combination may also not work as desired
- Although we have attempted to implement this update with the most amount of browser / device / PDF readers as possible, you may experience different results
- Please experiment with your device and browsers to find which combination works best for you
- We also recommend your client clicks the "I Agree" button at the end of the contract. This electronic signature is legal. It is not necessary to actually add a signature. However, this tutorial will show you and your client how to add an actual signature

### Contract / Agreement Tutorial - Emailing

A Word About Emailing the Contract & Finished PDF Report:

Without getting to technical, DMARC (Domain-based Message Authentication, Reporting & Conformance) is a new security protocol that aims to prevent spammers and people who maliciously 'spoof' the FROM address in emails to unsuspecting recipients. Email providers are now beginning to perform extra checks on that FROM portion of the email to ensure that the server that sent the email is authorized to send messages with that FROM address on it.

The reason this may impact Inspectcheck is that emails that originate from the system are sent with the FROM address of the inspector. This makes the email appear as though the inspector sent it directly using their own email program, and many systems like Inspectcheck work in this way to send legitimate emails on behalf of their users. With DMARC, however, email providers may start rejecting emails sent in this way. You may have already experienced this. If you are experiencing this we strongly recommend downloading the contract, report, or summary report and send it as an attachment with your personal branded email. This will also allow you to give the report a unique letter name.

# The Top of The Contract Has 4 Selections in the Drop Down Menu

### .. 0 contract update, Buffalo, AL 12345

Standard Inspectcheck Agreement

Customized Standard Inspectcheck Agreement

Custom Agreement

Custom Agreement

Custom Agreement

Custom Agreement

Cooling

Foundati

No Agreement

AGREEMENT/ CONTI

# Standard Inspectcheck Agreement (drop down menu 1)

This is the default inspectcheck agreement. Edits or alterations are not able to be made to this agreement.

If another agreement was added and the default agreement was selected, you will have to click the "save" button either for this report only or for this and future reports.

#### AGREEMENT/ CONTRACT FOR HOME INSPECTION SERVICE. IMPORTANT: PLEASE READ CAREFULLY

The agreement made this 07/16/2018, by and between the Buffalo Home Inspection Service Inc. (hereafter called the company), and Contract Update (hereafter called the client).

1. The Company will perform an inspection of 2.0 contract update, Buffalo, AL 12345 for a fee of 0.00 . The following services will also be

provided for additional fees as stated: (Below listed items will be sent for laboratory analysis, and therefore may be reported after the written report is completed. The results will be forwarded to the client as soon as they are received.)

	Test	Fee	Client Decision	Client Initial
0	Radon Testing	0.00	Client Authorization Client Refusal	
0	Asbestos Testing	0.00	Client Authorization Client Refusal	
0	Mold/Environmental Testing	0.00	Client Authorization Client Refusal	
	Other Testing	0.00	Client Authorization Client Refusal	

2. The average time of a home inspection is approximately three hours; the time of inspection may vary depending on size, condition, age, type and complexity of the structure being inspected. The roof, flashing, gutters, soffit, fascias, chimney, and other roof/accessories where visibly accessible from the property's ground, will be inspected from the ground or with field glasses, unless it is possible to physically inspect these areas. The inspector will inspect flat roofs and attics where internal accessibility is readily and safely available with a five (5) foot stepladder. The presence of ice or snow may also limit the inspector's visibility and access. A visual inspection of the attic and accessible crawl space(s) is conducted from the point of access. If readily and safely accessible, with sufficient room to enter, the attic and crawl space(s) will be entered and inspected. Only a representative number of multiple items such as windows, electrical receptacles, etc. are inspected and our opinion concerning these refers to their general condition only.

3. The inspection is visual only; and the purpose of the inspection and written report is to indicate whether a readily accessible item, component or system, which is identified on the written report, is reasonably operating or functioning adequately at the time of the inspection report. Deficiencies and defects, which are latent, concealed or not readily accessible are excluded from the inspection. Some typical areas which are excluded and not visibly accessible include but are not limited to: concealed wiring, plumbing, water leaks under bathtubs and stall showers due to faulty pans or otherwise, vent lines, duct work, exterior foundation walls (below grade or covered by shrubs or wall/paneling, stored goods, etc.) footing, underground utilities and systems and chimney flues. Equipment, items and systems will not be dismantled and the inspection does not include destructive testing, nor is it technically exhaustive. The inspector is not required to move personal goods, debris, furniture, equipment, floor covering, insulation or like materials which may impede access or limit visibility. Please note other exclusions or limitations indicated on the report.

4. Since all utilities may not have been in service and climatic or other conditions may not have required maximum output of heating, cooling, plumbing or electrical systems, the adequacy or capacity of these systems could not be determined.

5. The inspection and report excludes and does not intend to cover termites and other pests or insect damage, private sewerage, wells, solar systems, alarms, smoke detectors, central vacuum systems, wood and coal stoves, pre-fab, and "zero" clearance fireplaces, space heaters, intercoms, sprinkler systems, gas logs, gas lights, elevators, common areas, any swimming pool, hot tubs; spas, saunas, steam baths, landscape lighting, fountains, shrubs, trees, tennis court, playground equipment or other recreational or leisure appliances; qualified experts of your choice should be consulted for these specialized areas and related information. Also excluded are all cosmetic conditions such as wallpaper, painting, carpeting, etc. In addition, the inspection and report do not address the possible presence of or danger from radon gas, lead paint, urea-formaldehyde, underground tanks (fully underground or partially underground), asbestos, mold, or other indoor and outdoor pollutants and hazards, toxic or flammable chemicals and all other similar or potentially harmful substances which are normally identified by specialists in the detection of these substances; nor, does it include any air, water, soil or sub-soil analysis or contamination, unless agreed to upon in writing by the company and client in section 1.

**5A.** FOR HOME INSPECTIONS CONDUCTED IN NEW YORK STATE: Home Inspectors are licensed by the NYS Department of State. Home Inspectors may only report on readily accessible and observed conditions as outlined in this pre-inspection agreement, Article 12B of the Real Property Law and the regulations promulgated there under including, but not limited to, the Code of Ethics and Regulations and the Standards of Practice as provided in Title 19 NYCRR Subparts 197-4 and 197-5 st seq. Home inspectors are not permitted to provide engineering or architectural services unless duly licensed to do so; and if immediate threats to health or safety are observed during the course of the inspection, the client hereby consents to allow the home inspector to disclose such immediate threats to health or safety to the property owner and / or occupants of the property.

# Customized Standard Inspectcheck Agreement (drop down menu 2)

This will give you the option to make changes to the *body* of the contract, however section 1 (Additional Services) will remain in place

You must click the "save" button at the bottom of the screen. You can save for this report, or for this and future reports.

#### AGREEMENT/ CONTRACT FOR HOME INSPECTION SERVICE. IMPORTANT: PLEASE READ CAREFULLY

The agreement made this 07/16/2018, by and between the Buffalo Home Inspection Service Inc. (hereafter called the company), and Contract Update (hereafter called the client).

1. The Company will perform an inspection of 2.0 contract update, Buffalo, AL 12345 for a fee of 0.00. The following services will also be

provided for additional fees as stated: (Below listed items will be sent for laboratory analysis, and therefore may be reported after the written report is completed. The results will be forwarded to the client as soon as they are received.)

0	Test	Fee	Client Decision	Client Initial
0	Radon Testing	0.00	Client Authorization	
0	Asbestos Testing	0.00	Client Authorization Client Refusal	
0	Mold/Environmental Testing	0.00	Olient Authorization Olient Refusal	
0	Other Testing	0.00	Client Authorization Client Refusal	

#### **Edit Agreement**

The first point is reserved for the services provided description. Be sure to start numbering from 2.

 $\mathbb{R}$   $\mathbb{R}$ 

2. The average time of a home inspection is approximately three hours; the time of inspection may vary depending on size, condition, age, type and complexity of the structure being inspected. The roof, flashing, gutters, soffit, fascias, chimney, and other roof/accessories where visibly accessible from the property's ground, will be inspected from the ground or with field glasses, unless it is possible to physically inspect these areas. The inspector will inspect flat roofs and attics where internal accessibility is readily and safely available with a five (5) foot stepladder. The presence of ice or snow may also limit the inspector's visibility and access. A visual inspection of the attic and accessible crawl space(s) is conducted from the point of access. If readily and safely accessible, with sufficient room to enter, the attic and crawl space(s) will be entered and inspected. Only a representative number of multiple items such as windows, electrical receptacles, etc. are inspected and our opinion concerning these refers to their general condition only.

3. The inspection is visual only; and the purpose of the inspection and written report is to indicate whether a readily accessible item, component or system, which is identified on the written report, is reasonably operating or functioning adequately at the time of the inspection report. Deficiencies and defects, which are latent, concealed or not readily accessible are excluded from the inspection. Some typical areas which are excluded and not visibly accessible include but are not limited to: concealed wiring, plumbing, water leaks under bathtubs and stall showers due to faulty pans or otherwise, vent lines, duct work, exterior foundation walls (below grade or covered by shrubs or wall/paneling, stored goods, etc.) footing, underground utilities and systems and chimney flues. Equipment, items and systems will not be dismantled and the inspection does not include destructive testing, nor is it technically exhaustive. The inspector is not required to move personal goods, debris, furniture, equipment, floor covering, insulation or like materials which may impede access or limit visibility. Please note other exclusions or limitations indicated on the report.

4. Since all utilities may not have been in service and climatic or other conditions may not have required maximum output of heating, cooling

#### Save agreement to:

- Only this report.
- O This report and all my future reports.

Save

Cancel

# Custom Agreement (drop down menu 3)

This selection will clear the entire contract, including section 1 (Additional Services), and give you the ability to add a fully customized contract.

You must click the save button, either for just the report you are working on or for that report and future reports.

Download PDF

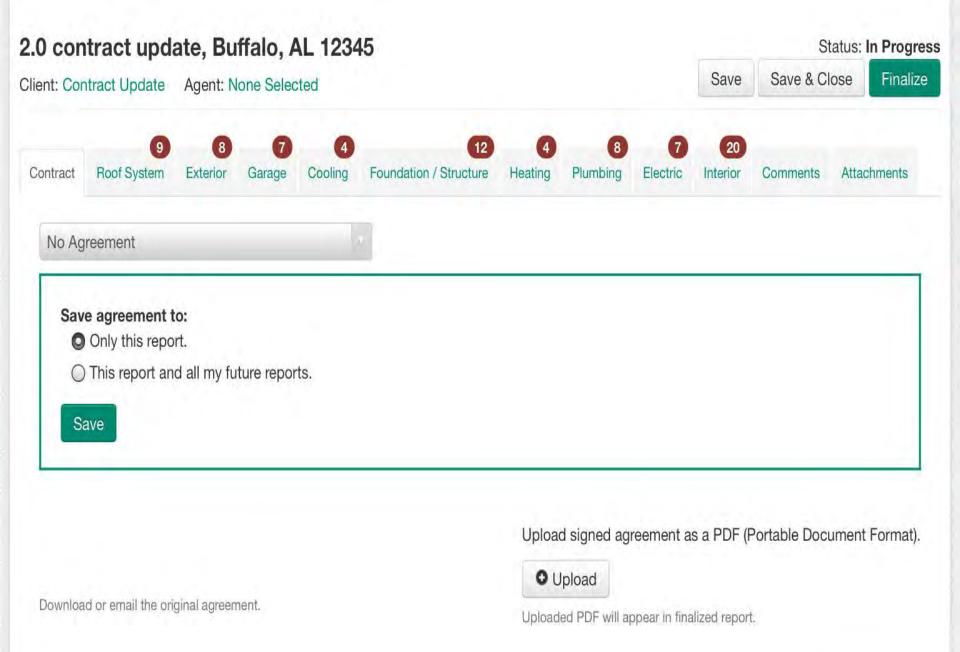
Download or email the original agreement.

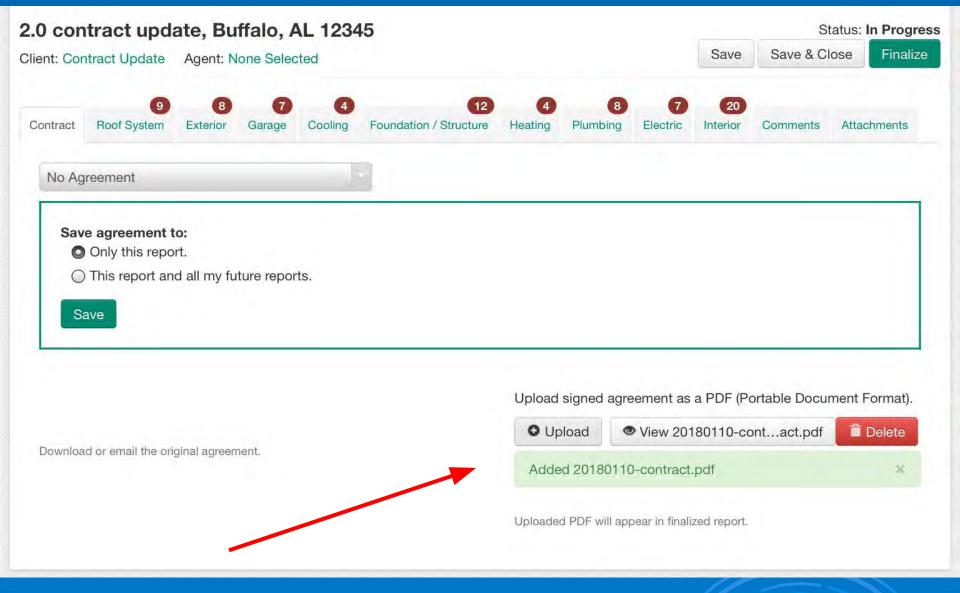
Email to Client

# No Agreement (drop down menu 4)

This will completely eliminate the contract / agreement for home inspection from the report. The contract / agreement for home inspection will not appear in the table of contents in the final PDF report.

You must click the save button at the bottom to delete the contract / agreement from just this report or for this report and future reports.





Although a signed contract has been added, it will <u>not</u> appear in the final report PDF because "No Agreement" was saved. This will only be able to be accessed by the inspector.

When filling out the contract you have the option to send all services for client authorization / refusal or just the ones requested by checking the boxes next to the service requested. Leaving boxes unchecked will omit that item from the final contract.

Edit (hereafter called the client).

1. The Company will perform an inspection of 4 April Ave, Buffalo, WI 78765 for a fee of 500.00. The following services will also be provided

for additional fees as stated: (Below listed items will be sent for laboratory analysis, and therefore may be reported after the written report is completed. The results will be forwarded to the client as soon as they are received.)

V	Test	Fee	Client Decision	Client Initial
<b>V</b>	Radon Testing	60.00	Client Authorization	
<b>V</b>	Asbestos Testing	0.00	○ Client Authorization	
<b>V</b>	Mold/Environmental Testing	0.00	O Client Authorization   Client Refusal	
<b>V</b>	Other Testing Mold / Lead	0.00	Client Authorization	

# Your client can type their initials in the boxes for additional services

The agreement made this 04/29/2016, by and between the Buffalo Home Inspection Service Inc. (hereafter called the company), and April Edit (hereafter called the client).

1. The Company will perform an inspection of: 4 April Ave, Buffalo, WI 78765 for a fee of \$500.00. The following services will also be provided for additional fees as stated: (Below listed items will be sent for laboratory analysis, and therefore may be reported after the written report is completed. The results will be forwarded to the client as soon as they are received.)

Test	Fee	Client Decision	Client Initial
Radon Testing	\$60.00	Yes	DC
Other Testing(Mold / Lead)	\$0.00	Yes	DC
Abestos Testing	\$0.00	No	DC
Mold/Environmental Testing	\$0.00	No	DC,

2. The average time of a home inspection is approximately three hours; the time of inspection may

# Instruct your client to touch or click the "I Agree" button

Important - by clicking the lagree box in this contract / agreement for home inspection service, including items noted in Section 1 (one), I / we acknowledge that I / we have read and understand its terms and conditions, and I / we agree to be bound legally by it and its terms and conditions.

I Agree:		
April Edit		"Authorized signature has been re-
Client	Client	moved. The client only needs to check the "I Agree" button. However a signature can be added.
Duffele Heme Inchesti	on Camilas Inc	

Home Inspection Company

Buffalo Home Inspection Service Inc.

Address: 3014 Delaware Ave. Ste.- 158, Kenmore, NY 14217

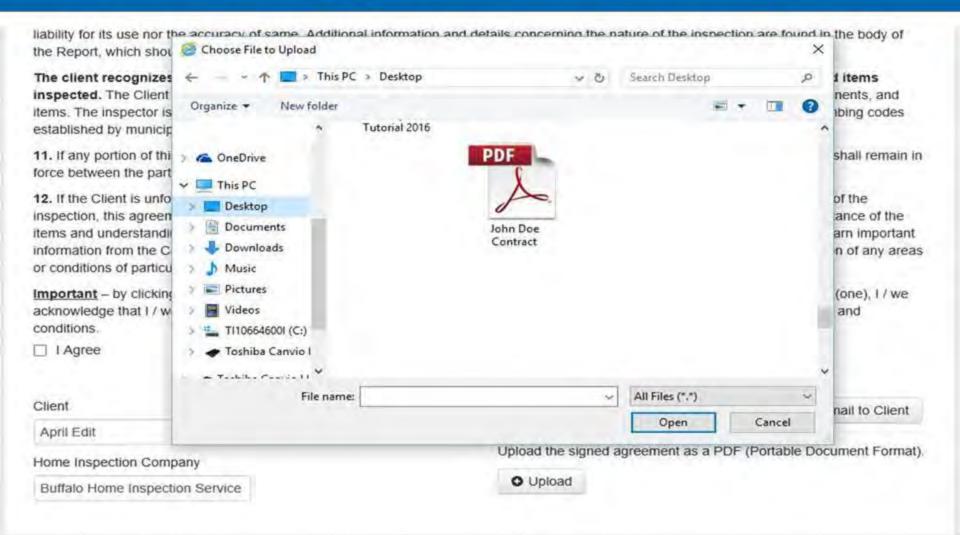
Phone: 800-338-7717

Home Inspection Company

Email: tkinspect@roadrunner.com

Inspector: David Clark License: 16000013312

### When you are ready to upload the completed contract sent back by the client, Click the "Upload" button at the bottom of the contract page. Locate the file and click "open"



### Inspectcheck will display the contract name after the contract has been uploaded. You can easily delete the contract and add an updated one

Important – by clicking the I agree box in this contract / agreement for home inspection service, including items noted in Section 1 (one), I / we acknowledge that I / we have read and understand its terms and conditions, and I / we agree to be bound legally by it and its terms and conditions.

I Agree

Client Client Download PDF & Edit Agreement April Edit Upload the signed agreement as a PDF (Portable Document Format). Home Inspection Company View John Doe Cont...act.pdf O Upload Buffalo Home Inspection Service Added John Doe Contract pdf

m Delete

# The stand alone contract document will look like this



#### AGREEMENT/ CONTRACT FOR HOME INSPECTION SERVICE.

#### IMPORTANT: PLEASE READ CAREFULLY

The agreement made this 04/29/2016, by and between the Buffalo Home Inspection Service Inc. (hereafter called the company), and April Edit (hereafter called the client).

1. The Company will perform an inspection of: 4 April Ave, Buffalo, WI 78765 for a fee of \$500.00. The following services will also be provided for additional fees as stated: (Below listed items will be sent for laboratory analysis, and therefore may be reported after the written report is completed. The results will be forwarded to the client as soon as they are received.)

Test	Fee	<b>Client Decision</b>	Client Initial
Radon Testing	\$60.00	Yes	DC
Other Testing(Mold / Lead)	\$0.00	Yes	DC
Abestos Testing	\$0.00	No	DC
Mold/Environmental Testing	\$0.00	No	DC

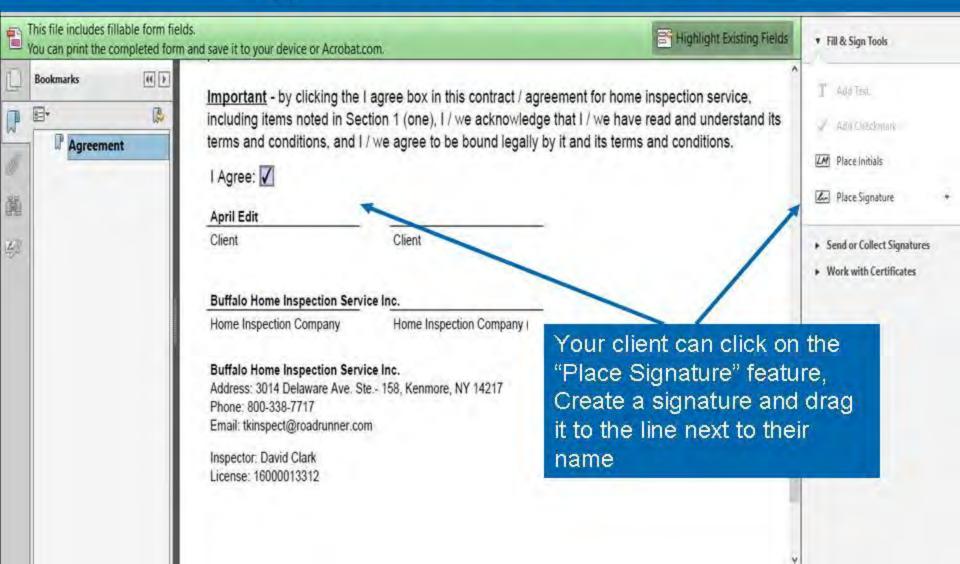
2. The average time of a home inspection is approximately three hours; the time of inspection may vary depending on size, condition, age, type and complexity of the structure being inspected. The roof, flashing, gutters, soffit, fascias, chimney, and other roof/accessories where visibly accessible from the

and the bounded of the form with all the control of the control of the field of the control of the control field of

# The "I Agree" button will either be checked or be filled in depending on the PDF viewer

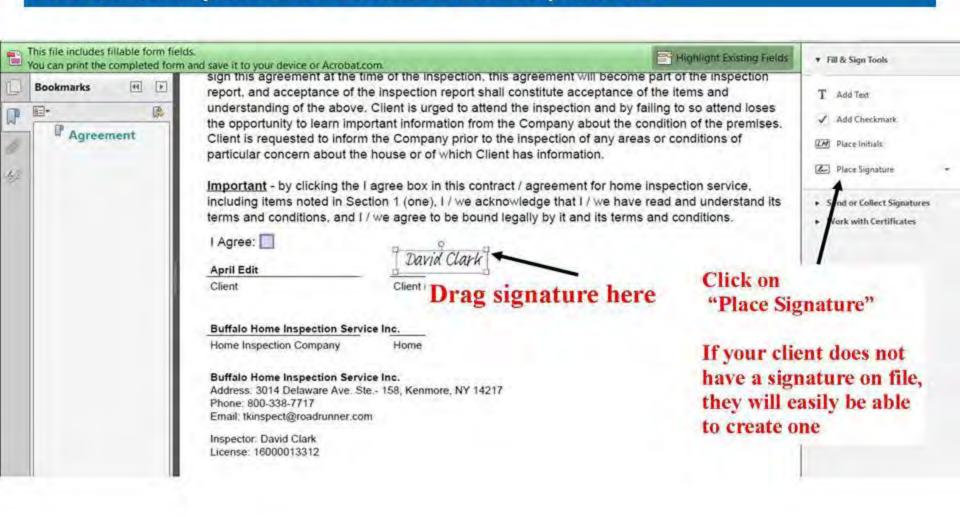


# If you want your client to place a signature on contract



Your client can easily add a signature, save the document and email it directly back to you. You should instruct your client how to sign the contract. Remember an electronic signature is acceptable.

You can use any slides in this tutorial to instruct your client



### Final PDF Contract view

Company Information

Contract specific page numbers

Buffalo Home Inspection Service Inc. Agreement/Contract for Home Inspection Service Client: April Edit

Agreement Page 1 of 4

#### AGREEMENT/ CONTRACT FOR HOME INSPECTION SERVICE.

#### IMPORTANT: PLEASE READ CAREFULLY

The agreement made this 04/29/2016, by and between the Buffalo Home Inspection Service Inc. (hereafter called the company), and April Edit (hereafter called the client).

1. The Company will perform an inspection of: 4 April Ave, Buffalo, WI 78765 for a fee of \$500.00. The following services will also be provided for additional fees as stated: (Below listed items will be sent for laboratory analysis, and therefore may be reported after the written report is completed. The results will be forwarded to the client as soon as they are received.)

Test	Fee	Client Decision	<b>Client Initial</b>
Radon Testing	\$60.00	Yes	DC
Other Testing(Mold / Lead)	\$0.00	Yes	DC
Abestos Testing	\$0.00	No	DC
Mold/Environmental Testing	\$0.00	No	DC

2. The average time of a home inspection is approximately three hours; the time of inspection may

### Final view in completed PDF report

Notice the "I Agree" button is "Blacked out" not checked.
This will depend on the viewer



understanding of the above. Client is urged to attend the inspection and by failing to so attend loses the opportunity to learn important information from the Company about the condition of the premises. Client is requested to inform the Company prior to the inspection of any areas or conditions of particular concern about the house or of which Client has information.

<u>Important</u> - by clicking the I agree box in this contract / agreement for home inspection service, including items noted in Section 1 (one), I / we acknowledge that I / we have read and understand its terms and conditions, and I / we agree to be bound legally by it and its terms and conditions.

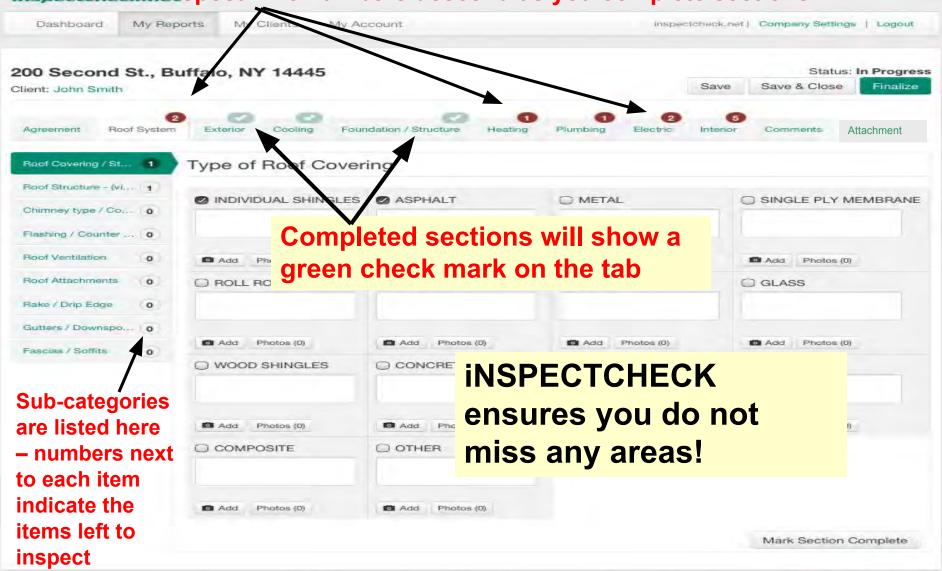
I Agree: ■	
April Edit	
Client	Client
Buffalo Home Inspection Servi	ice Inc.
Home Inspection Company	Home Inspection Company
Buffalo Home Inspection Servi Address: 3014 Delaware Ave. St	
Phone: 800-338-7717	
Email: tkinspect@roadrunner.co	m
Inspector: David Clark	
License: 16000013312	

# To See A Video Tutorial Outlining the Contract Interface Click Here:

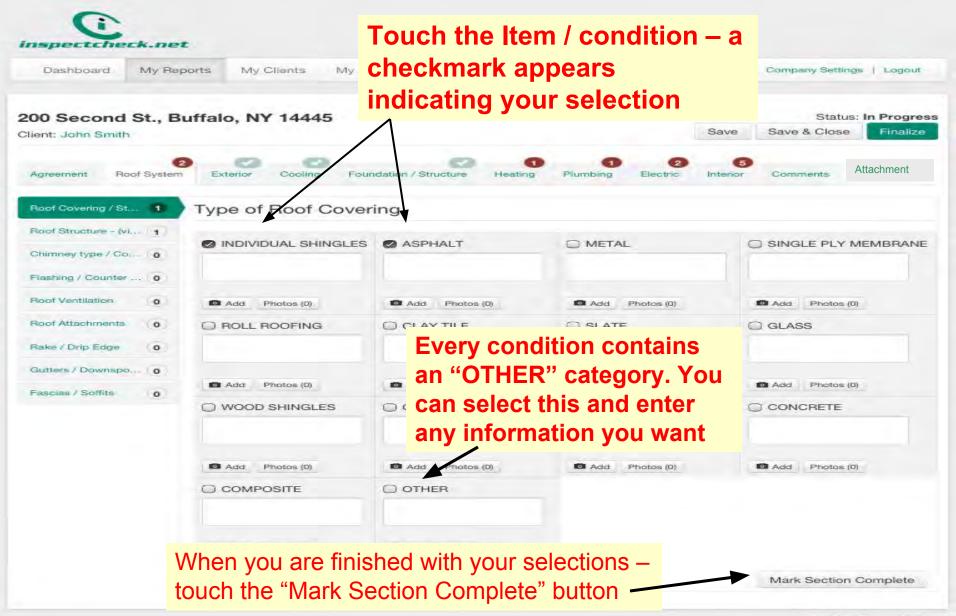
https://youtu.be/NSOXfrV5Ye4

### Completing the Report! – Select the "Roof System" tab...

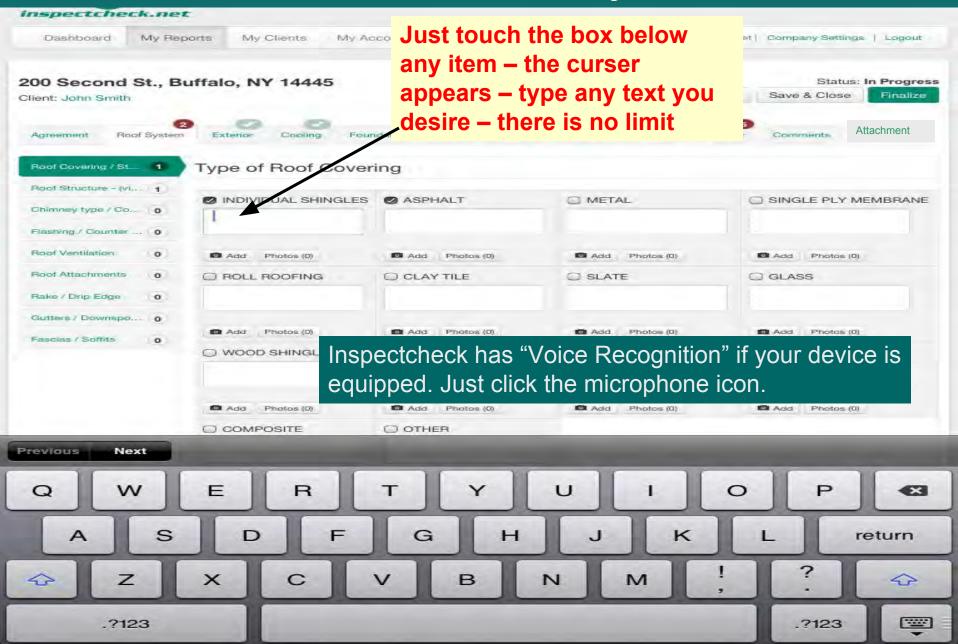
The numbers on each tab indicate the number of items left to inspect. The numbers descend as you complete sections



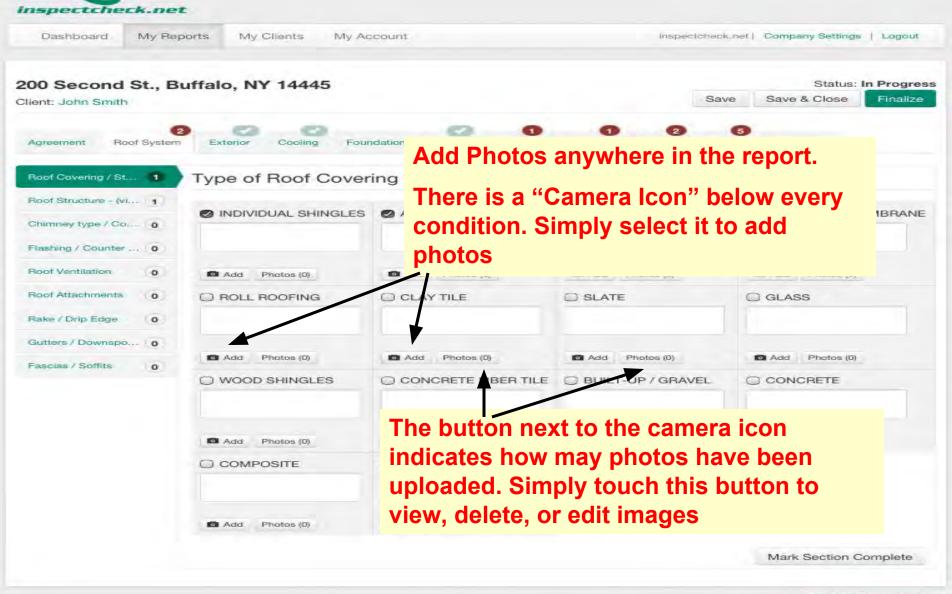
## Completing The Report



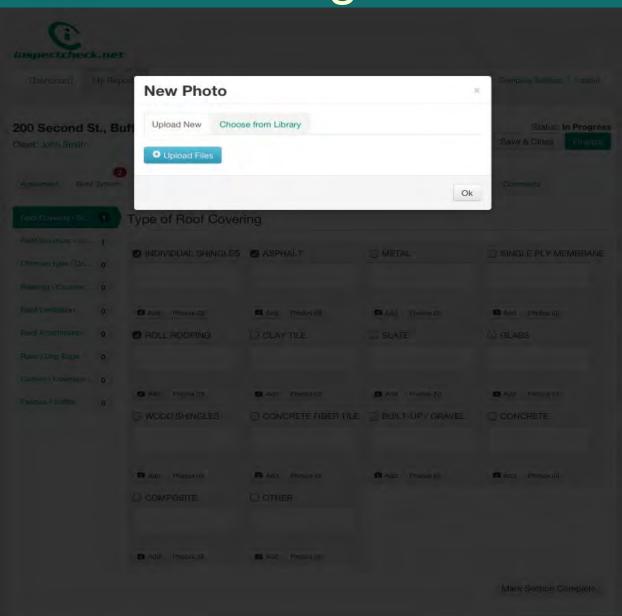
### Add Comments Anywhere



### Add Photos

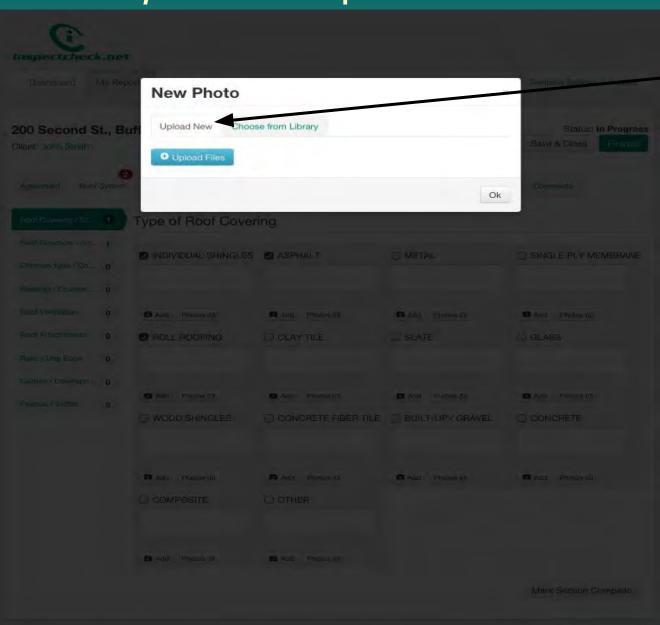


## Adding a Photo / Image



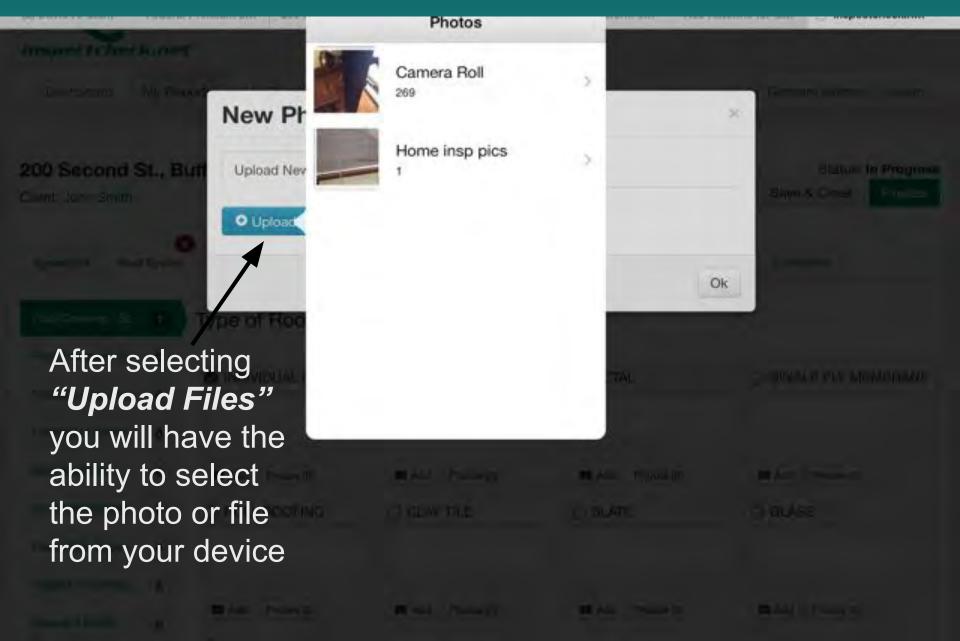
- After you selected the "Add Photo" button this screen appears
- Either select "Upload New" OR "Choose From Library"
- "Upload New"
  would be obtained
  from your device,
  camera or hard
  drive

#### Option 1 - Upload New Photo / Image

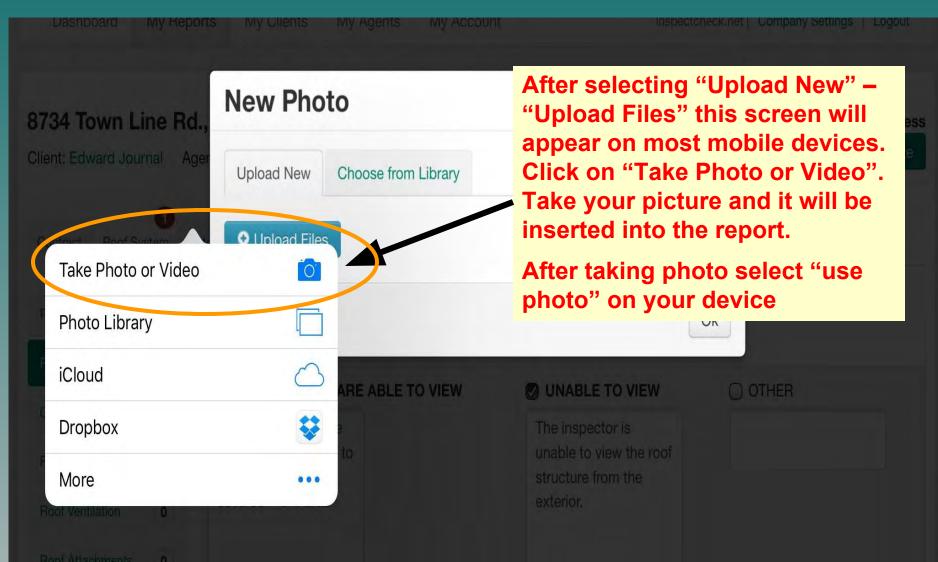


- Click "Upload New" and you will have the ability to insert a photo or image from your device
- In Off-Line mode this feature is limited – you still can take photos, however they will have to be uploaded after an internet connection is re-established

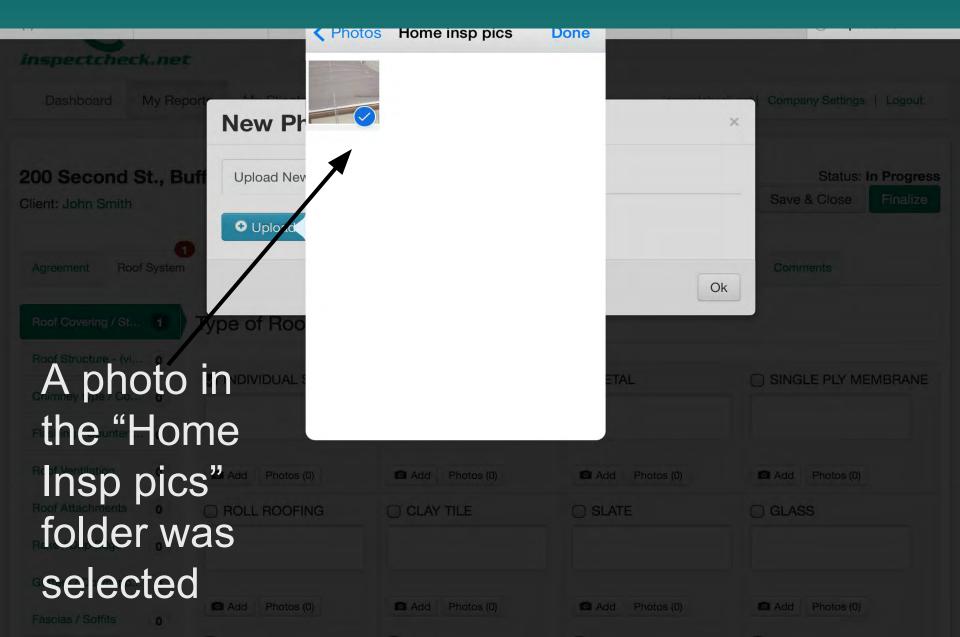
#### Option 1 - Uploading Image from your device



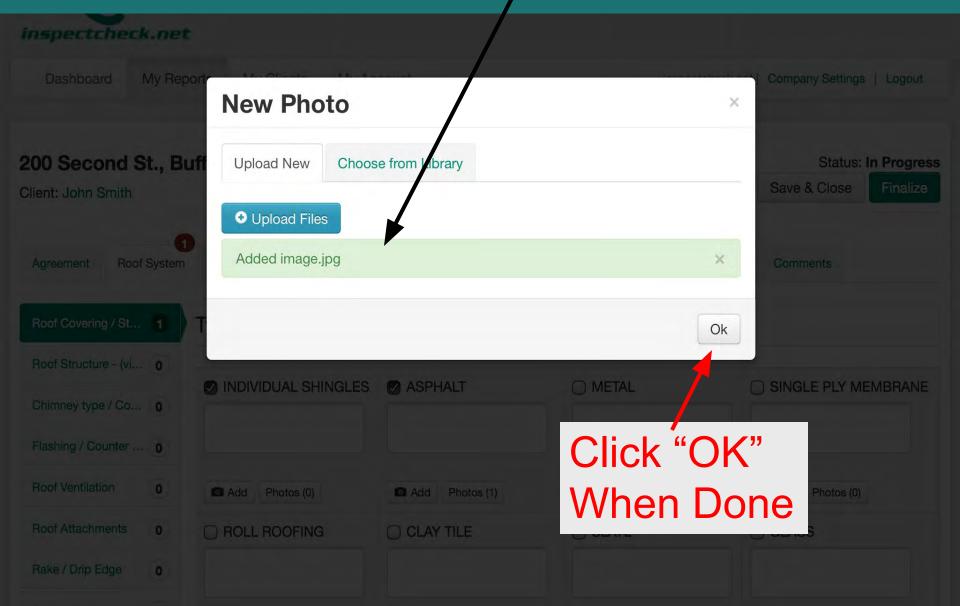
# Many mobile devices will give you the ability to take the photo directly and it will automatically be inserted into the report in one step



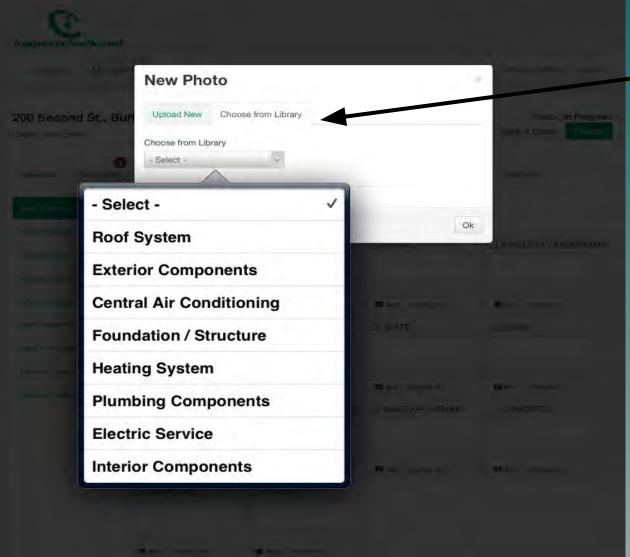
#### Option 1 – Select photo / file from your device



The "Added Image" box indicates the image was successfully added (From your device or from the inspectcheck.net Library)

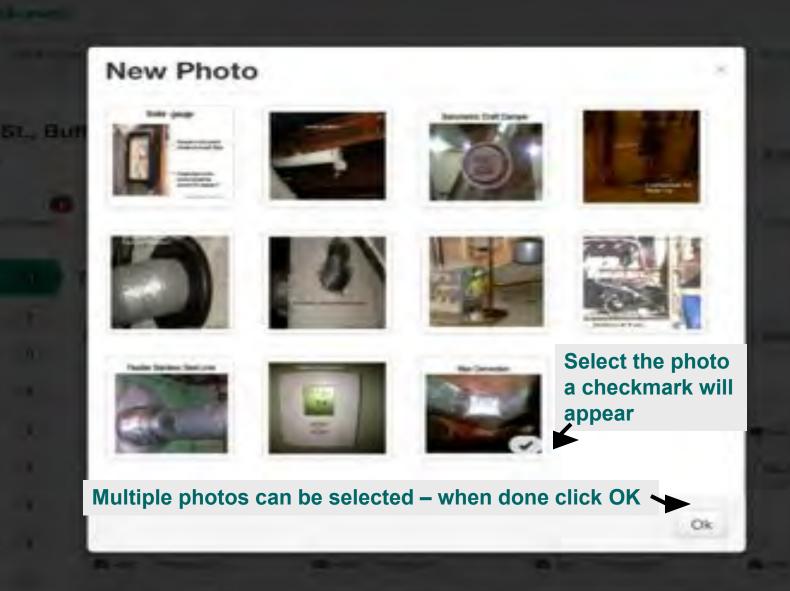


#### Option 2 – Choose Photo From Our Library

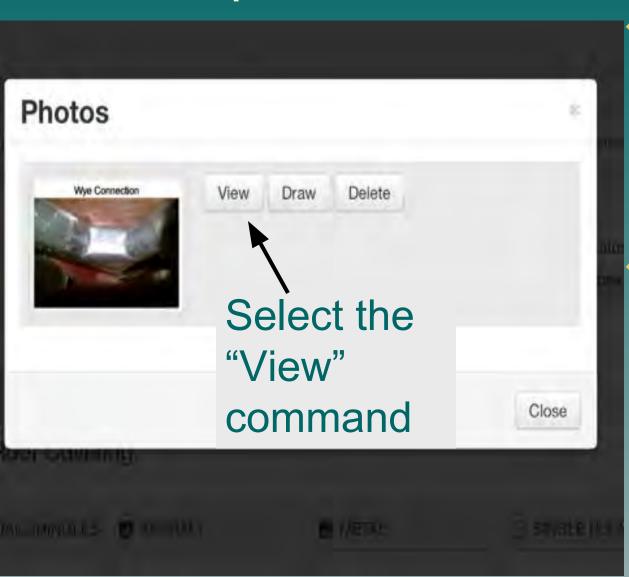


- Select "Choose From Library" – you will be directed to the inspectcheck stock photo library. There you can select the category containing several stock photos
- Use our stock photos to further explain to your client a suggested upgrade
- Stock photos are labeled so not to confuse with inspection photos

## Option 2 - Select a photo from the "Stock Photo" category that was selected



### inspectcheck Stock Photo



- If you wanted to "show" your client how to properly connect two flue pipes with a wye connection simply insert an inspectcheck stock photo
- This feature will not be available in off-line mode; you can easily access once an internet connection is established

#### View Photos

#### Wye Connection



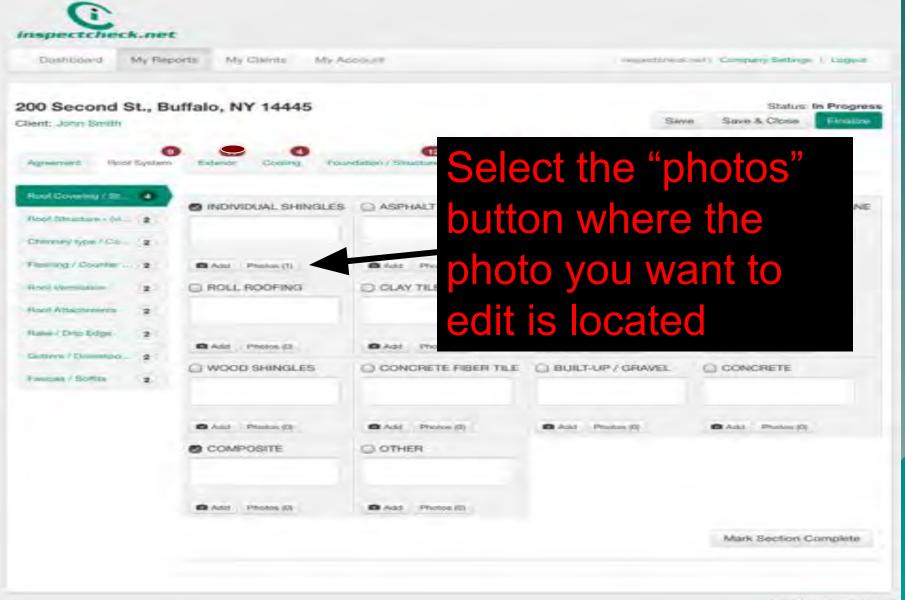
Click on the "photo" button located next to the camera icon anytime to view, edit, or delete a photo

Just insert your photo –it will automatically be categorized, labeled and placed in the proper section. You do not have to do anything.

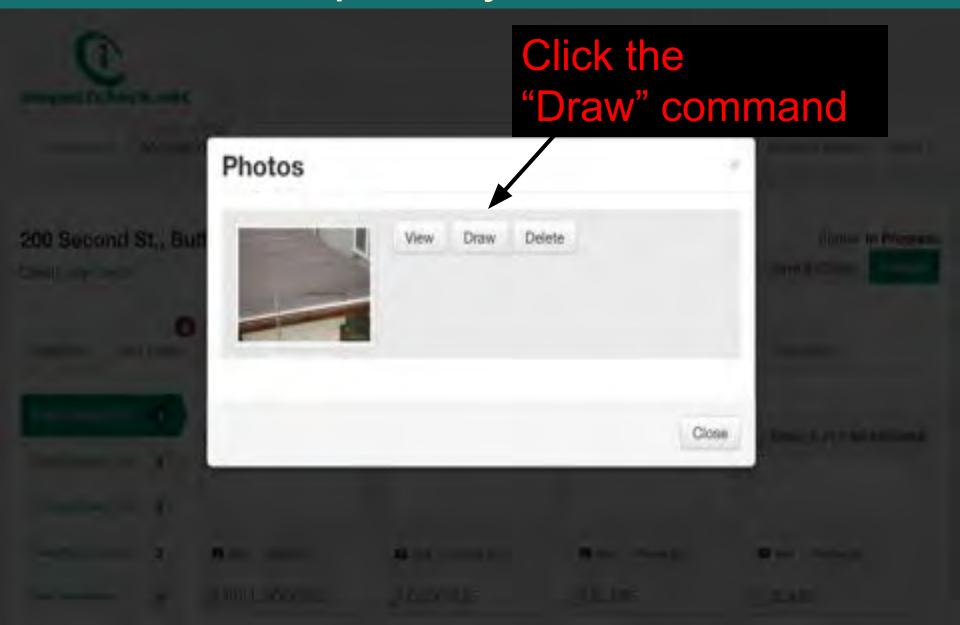
Any additional comments you add in the body of the report will automatically appear under the photo on the finished report

You can easily add text, circles, or arrows to your photo using the "Draw" command

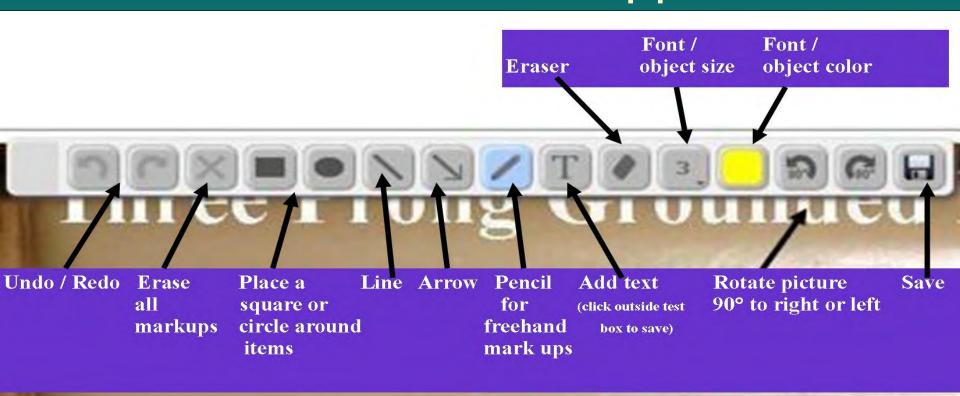
## Edit photo using draw command Select photo to be edited



## Select the photo you want to edit

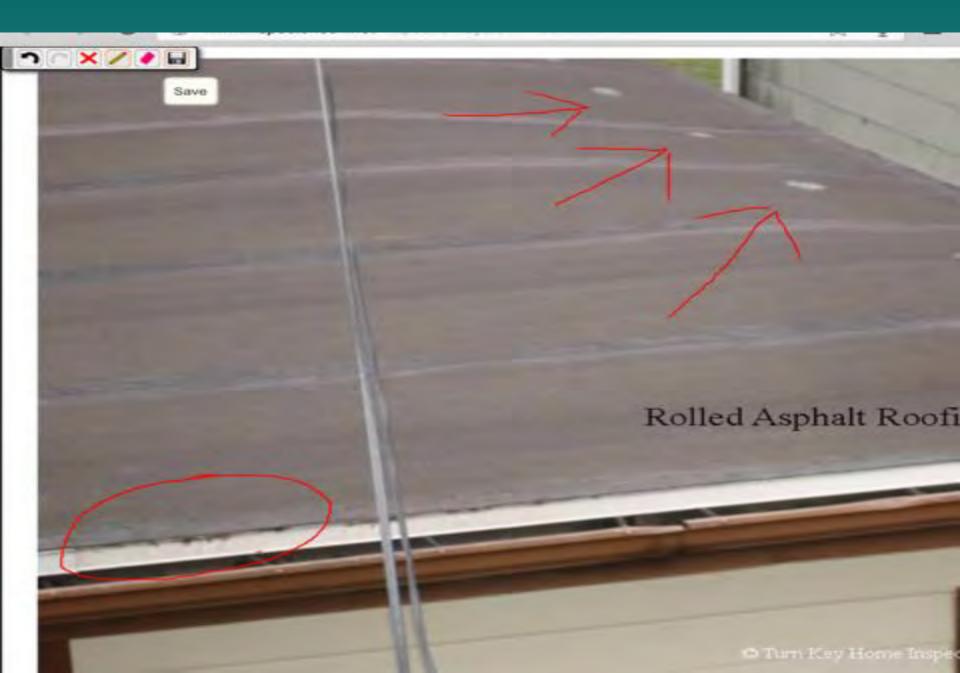


### The Draw Tool Bar Appears

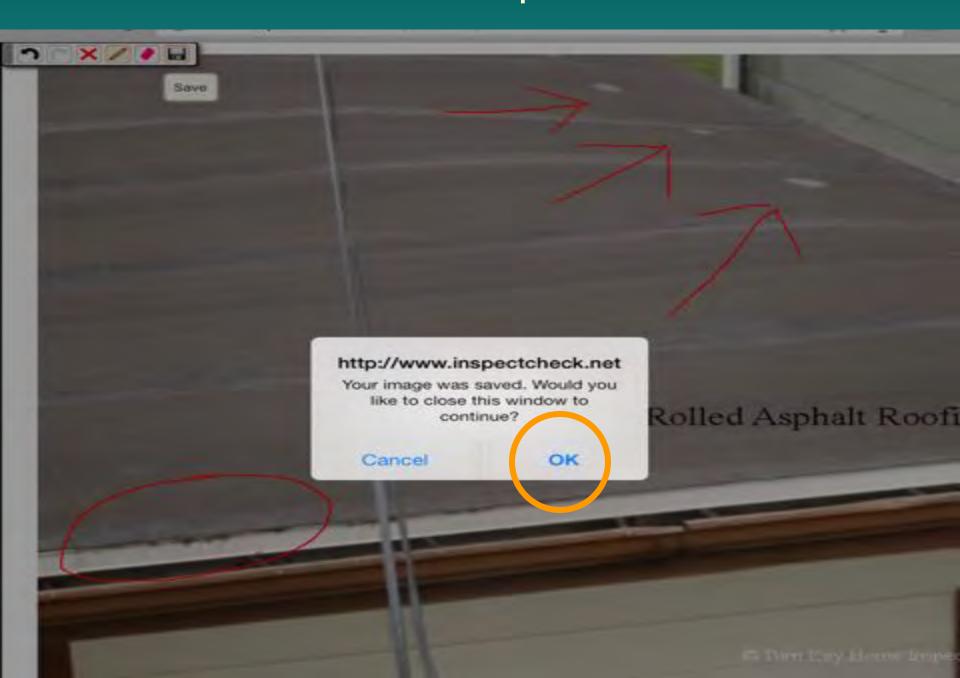




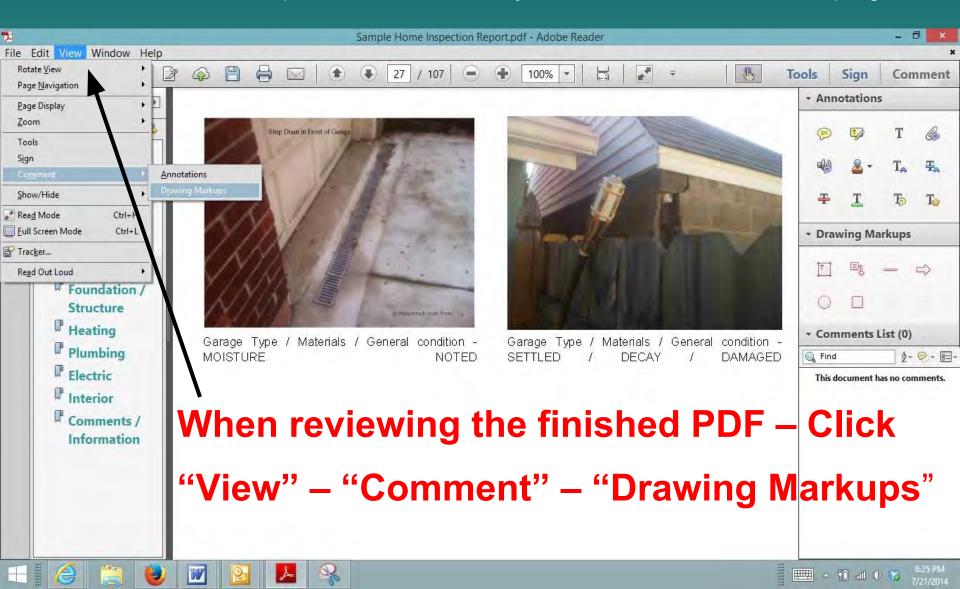
#### When finished click the "Save" command

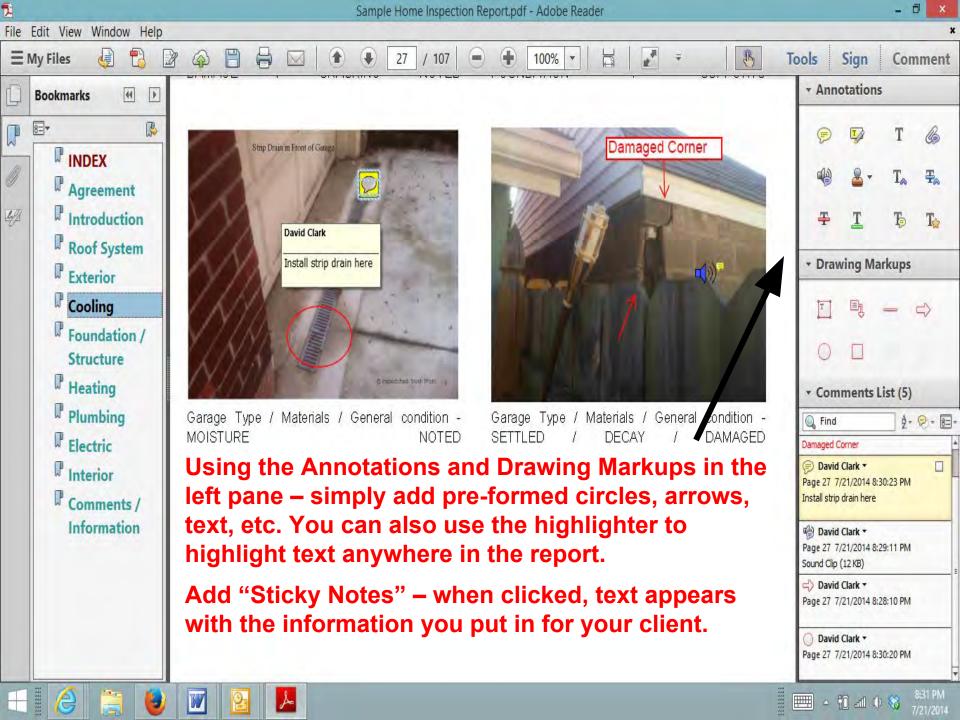


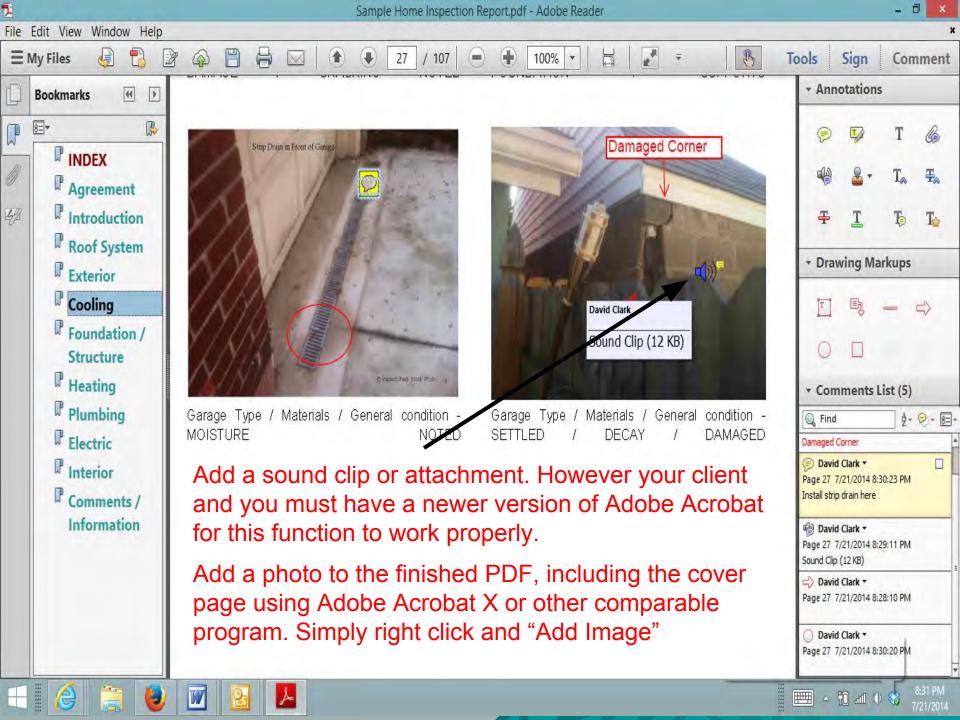
#### Click "OK" to save the photo with the edits



You can also edit pictures when reviewing the finished PDF report. Depending on the program you are using, there are several options available. Here we are using Adobe Reader. For even more options and functionality use Adobe Acrobat or other program







## Photo Orientation What is photo orientation?

- Most modern cameras and tablets automatically rotate a photo taken to the proper view or orientation
- Many devices have an embedded default orientation
- Because there can be many different devices where you could add a photo to your report, we have listed the most common devices and their default photo orientation
- Check your device when inserting a photo after the PDF is competed to ensure your photos are in the proper orientation. This applies to cameras and devices
- You can also use our photo editing software to change the orientation in the "DRAW" command.

#### Microsoft Surface - proper photo orientation



#### Apple IPad – proper photo orientation

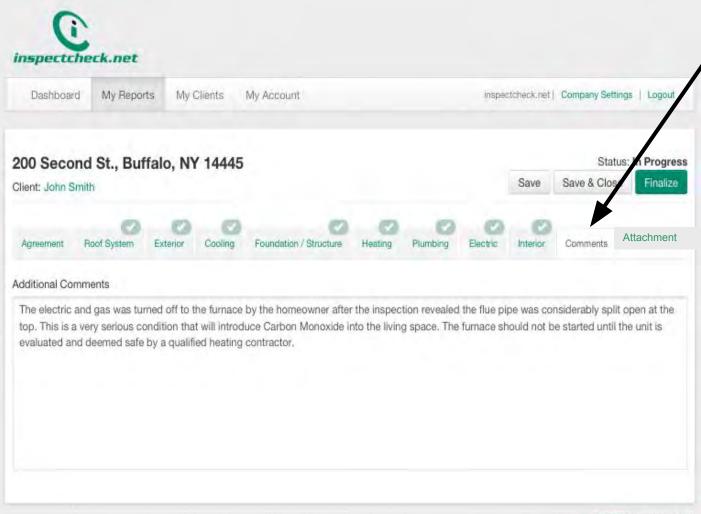


Samsung Galaxy – proper photo orientation



The Samsung Galaxy should be held in this position for proper photo orientation

## Additional Comments Page



The comment tab will bring you to the additional comments page. Here, the inspector can add notes or additional comments for the client

The additional comment page will appear at the end of the finalized report

© 2013 inspectcheck.net

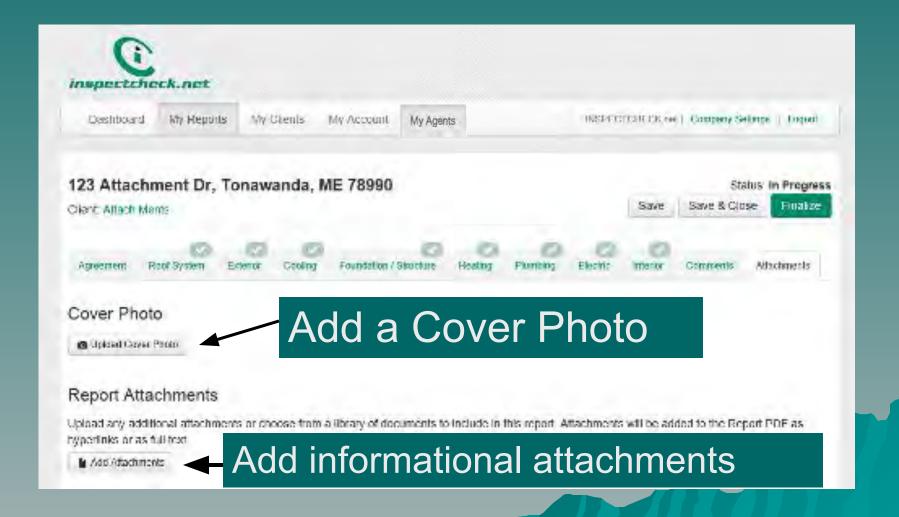
## Adding Attachments

- You can add a photo to the cover page of your report. Some inspectors like to add a photo of the house inspected. This will not change or effect your company logo or picture. It is added to the cover page under your company information and over the table of contents
- You can also add a Radon, additional testing report, Texas TREC form, or technical information for your client.
- Any attachment (except the photo) must be a PDF

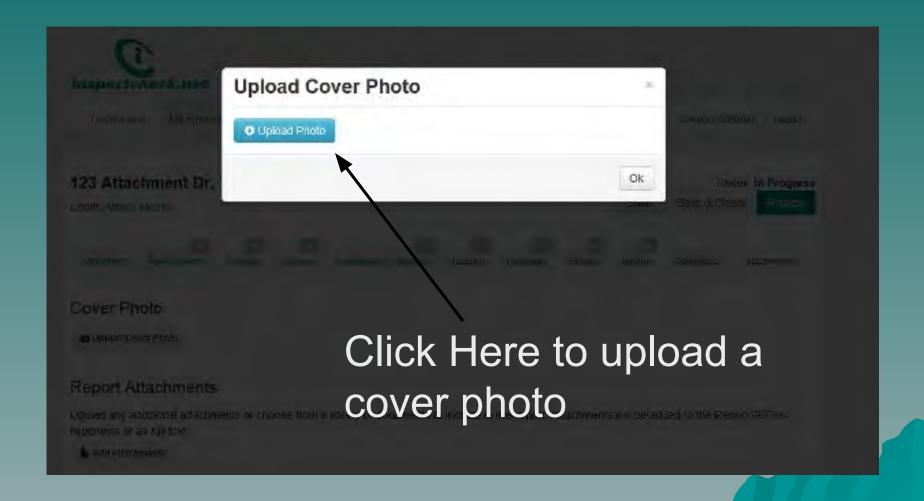
## Adding Attachments



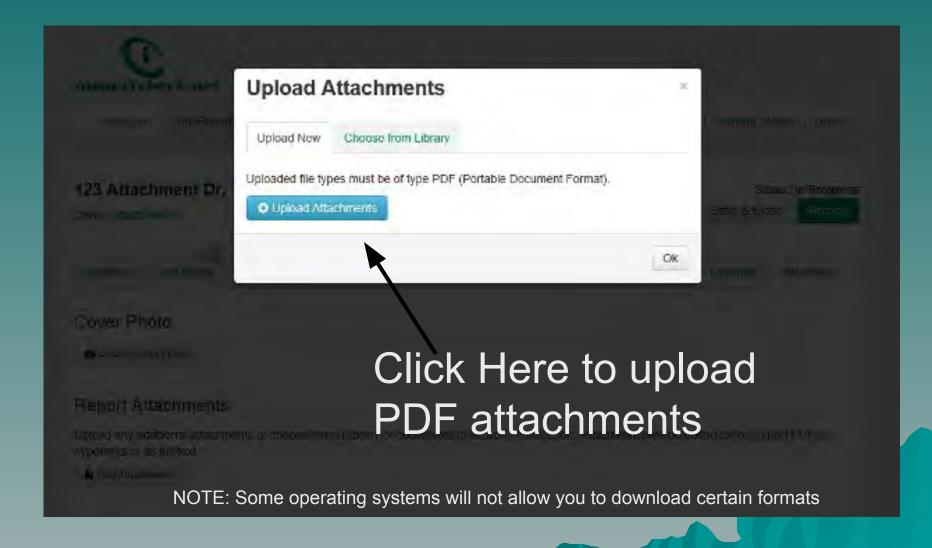
## Adding Attachments



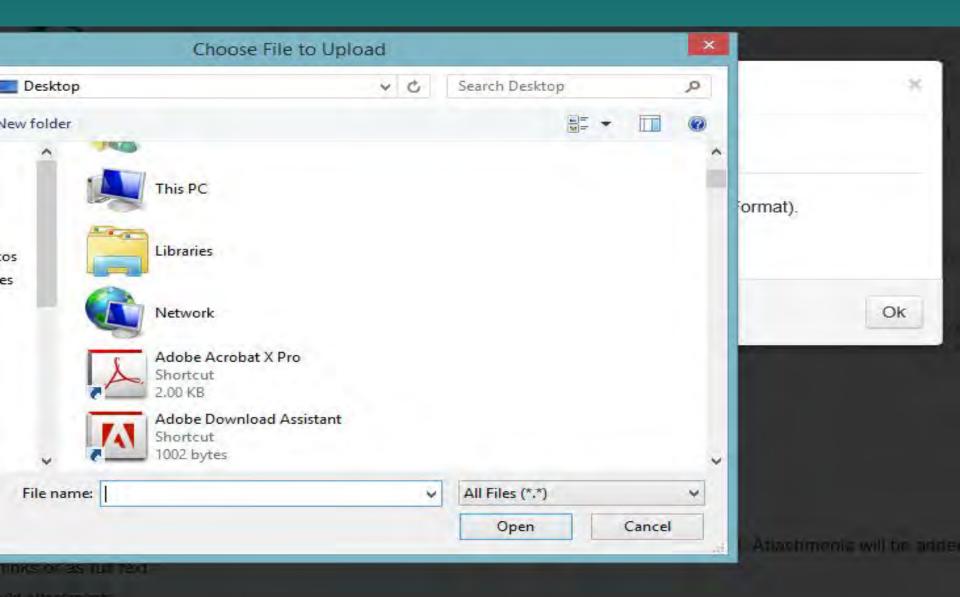
#### Add Cover Photo



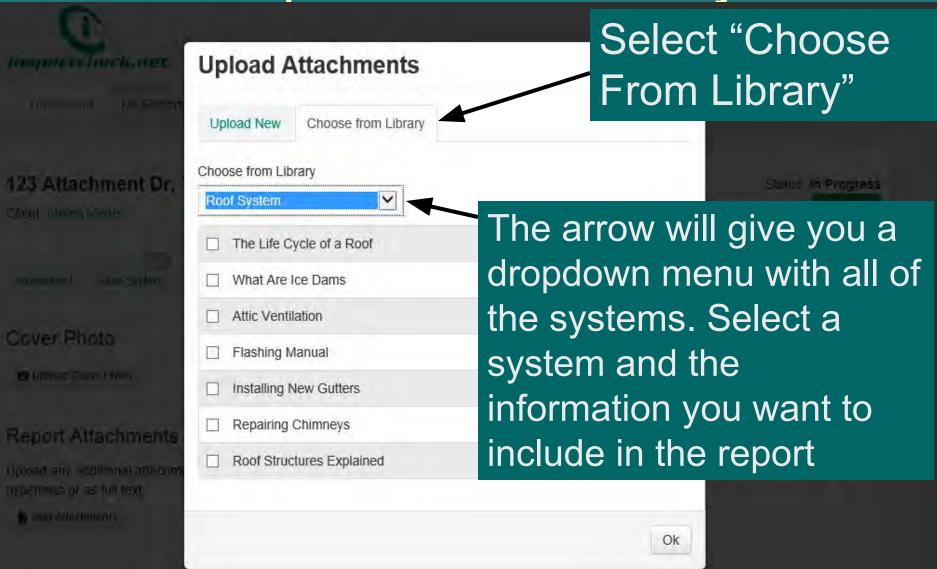
## Upload Attachments



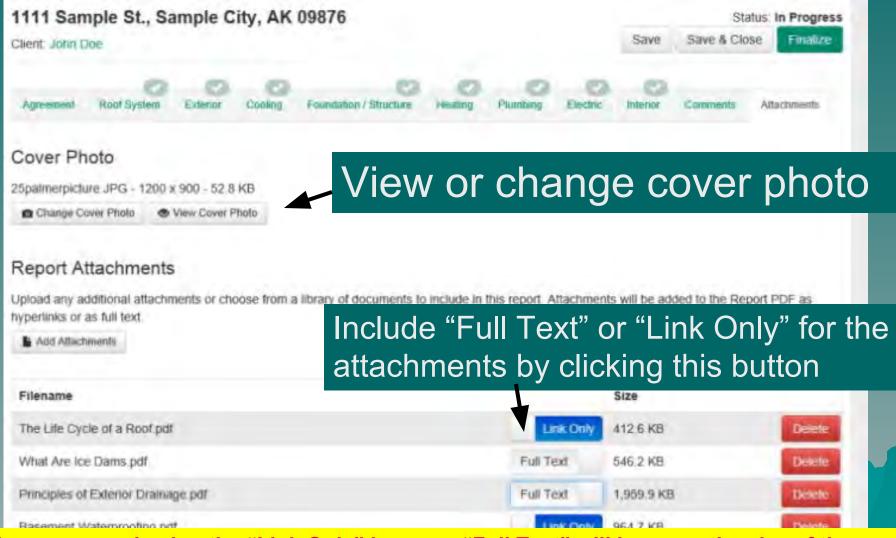
#### Choose a PDF file to upload from your files



# Attachments From The Inspectcheck Library



## After Selecting the Attachments



We recommend using the "Link Only" because "Full Text" will increase the size of the report

## Attachment Page in Final PDF Report

Attachments / Additional Reports

#### Attachments / Additional Reports

Please see the following pages to view any additional reports or information from the inspector.

The following are links to other documents with additional information:

- . The Life Cycle of a Roof
- · What Are Ice Dams
- Principles of Exterior Drainage
- Basement Waterproofing
- Glass Block Windows
- Arc Fault Circuit Interrupters
- Repairing Aluminum Wiring

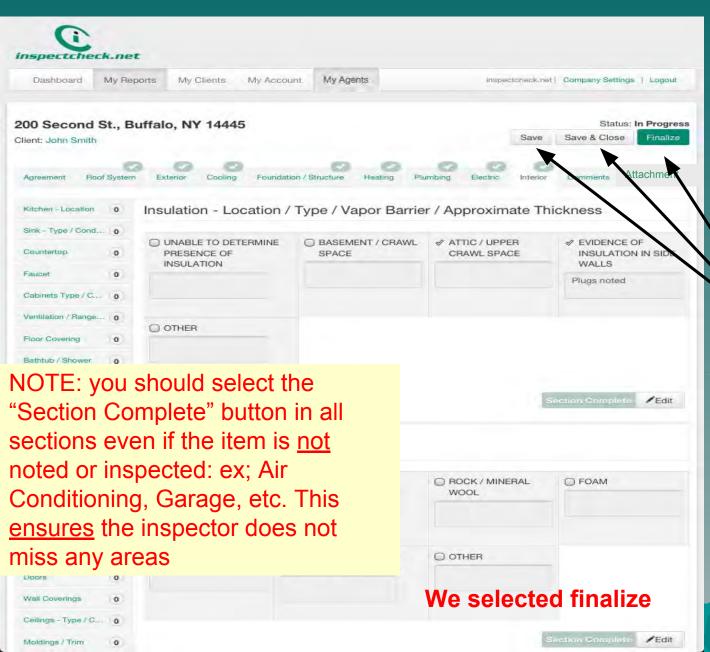


The inspector can add Radon, additional service reports, or other information here. Inspectcheck.net also has a technical attachment library that the inspector can use to further inform their client. This information can be seen under the "Clients Link" at www.inspectcheck.net
The inspector can choose to upload links (noted here) or full text. (Full text documents will increase the size of the report.

Full Text documents will appear below



## Finalizing the Report



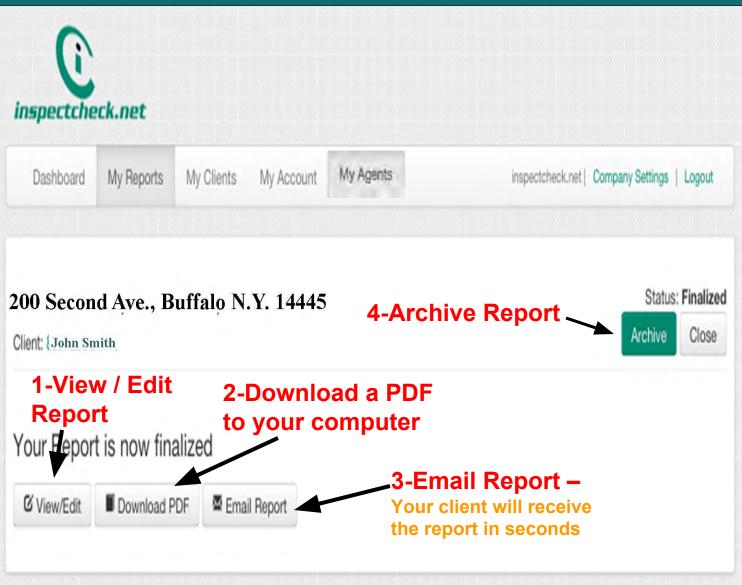
When the report is completed all Tabs at the top have a green check indicating all of the mandatory areas have been completed.

Remember – you must be on-line to "finalize" or "Save & Close" report

You now have 3 options....
Click "Save" if you want to continue working or make changes Click "Save and Close" to review the report or make changes later Click "Finalize" to create a PDF, or

email the report

## Finalize Report



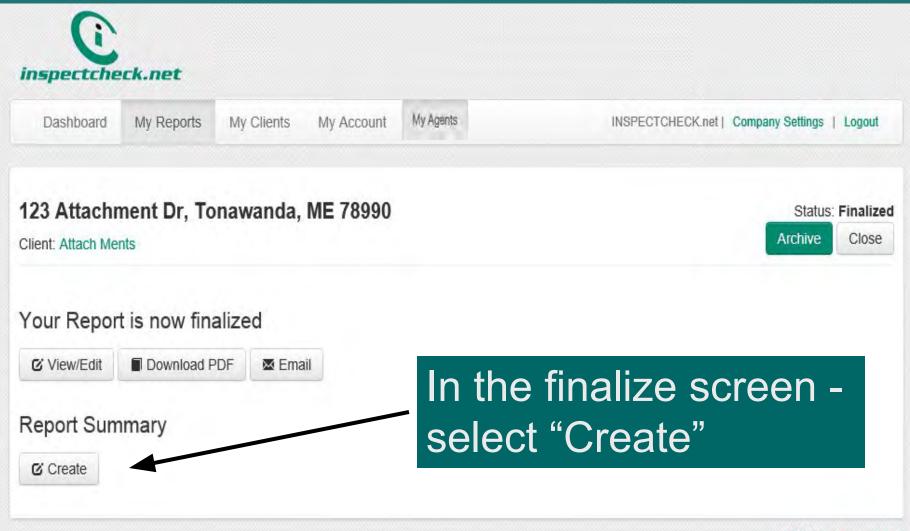
In the finalize screen you can:

View / Edit
the report
Download a
PDF of it
Email the
report
Archive the
report

## Creating a Summary Page

- Creating a summary page is optional
- If you select "Create Report Summary" inspectcheck.net automatically includes all items noted under the AMBER headings (some repair / close monitoring) AND the RED headings (necessary repair / further evaluation)
- You will have the ability to decide what items are included in the summary page
- You decide if the summary page is included in the final PDF report
- The summary page can be downloaded and emailed separately from the complete report
- You can delete the summary page
- Even if deleted, you can always create another summary page
- Headings on all items in the summary page are actually direct links to the report. Your client can click on any summary item, and will be directed to the full report where this item appears.
- You can add text to items in the summary page without effecting the main report

## Create A Summary Page



### Create a Summary Page

#### Home Inspection Report Summary

**IMPORTANT:** This report summary is a partial listing or preview of the complete home inspection report. It is **imperative** that you read the complete home inspection report. This report summary should never be used as a substitute for the full home inspection report. Many items that are not included in the report summary that appear in the full report are also extremely important and must be reviewed and fully understood before any determination of the property condition is established. Please contact your home inspector for clarification and questions.

#### Additional Summary Text:

Enter optional additional text here...

Click to include Summary Page in final report

You decide what is included in the summary page

Include Report Summary in Full Report PDF

Conditions noted below require necessary repair / further evaluation by a qualified professional

Uncheck items to exclude them from the report summary.

Roof System - Roof Covering / Style / How Viewed

#### Click to include / omit items

**☑** 

AREAS OF COVERING ARE MISSING / LOOSE / DAMAGED - These areas should be replaced as soon as possible. Structural components should be examined for moisture / water damage.

Enter optional additional notes about this condition here.

## Add text here – it only appears on the summary page

Roof System - Flashing / Counter flashing

ROOF WALL / INSERTION FLASHING - The inspector has identified area(s) that should be reflashed as soon as possible by a qualified roofing contractor. There is evidence or possible leaks in these areas. The structure in this area(s) should also be examined for deterioration.

Enter optional additional notes about this condition here.

### Summary Page Features – Clients View in Final Report

Report Summary

#### Home Inspection Report Summary

The Summary page can be emailed, & printed separately from the report. A summary page does not have to be included in the report. The inspector decides what is included in the summary page

IMPORTANT: This report summary is a partial listing or preview of the complete home inspection report. It is imperative that you read the complete home inspection report. This report summary should never be used as a substitute for the full home inspection report. Many items that are not included in the report summary that appear in the full report are also extremely important and must be reviewed and fully understood before any determination of the property condition is established. Please contact your home inspector for clarification and questions.

ALL ITEMS APPEARING UNDER THE RED HEADINGS (Necessary repair / further evaluation by a qualified professional) AND THE AMBER HEADINGS (Some repair and / or close monitoring) WILL BE LISTED IN THE SUMMARY PAGE - THE INSPECTOR WILL BE ABLE TO DELETE ITEMS AND INCLUDE ADDITIONAL TEXT IN THE TEXT BOXES BELOW THE NOTED CONDITIONS. COMMANDS AT THE BOTTOM OF THE SUMMARY PAGE, INCLUDE DELETING, PRINTING, OR EMAILING JUST THE SUMMARY PAGE THE INSPECTOR CAN INCLUDE THE SUMMARY IF DESIRED BY CHECKING THE "Include Report Summary in Full Report PDF" box.

Conditions noted below require necessary repair / further evaluation by a qualified professional

Roof System - Roof Covering / Style / How Viewed

This does not appear in the report

THE COVERING IS IN NEED OF REPLACEMENT - The roof covering should be removed and replaced, and the deck / structure should be evaluated, deteriorated areas should be replaced prior to installing a new covering.

Rear - Roll Roofing. Install a single ply membrane -

Blue headings are actually links directly to the main report

Exterior - Deck / Porch / Patio / Balcony

REBUILD / REPLACE - The structure / patio should be rebuilt and or replaced. It is not safe in its current condition.

Foundation / Structure - Type / Location / How accessed / Viewed / Condition

<u>Large Vertical / Angled Cracks - EXTERNAL</u> - Large cracks in the foundation can indicate serious problems that can lead to failure of all or part of the foundation or structural components. Recommend immediate evaluation by a structural engineer.

Rear foundation wall

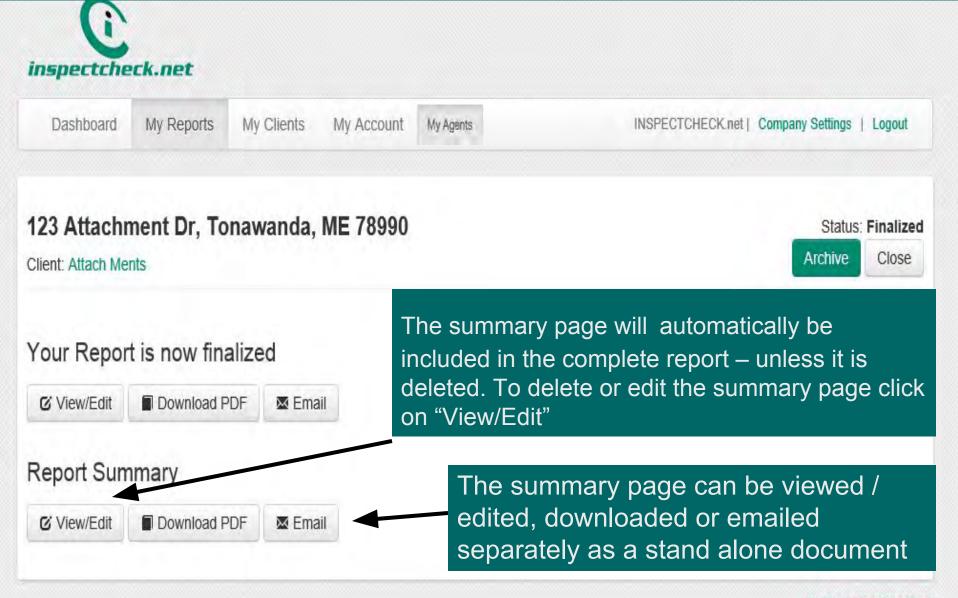
Add additional text on the summary page under any heading

Conditions noted below require some repair and/or close monitoring

Foundation / Structure - Type / Location / How accessed / Viewed / Condition

Repairs / Patching / Reinforcement - INTERNAL - Area(s) of foundation walls / components have been patched / reinforced or repaired. These areas should be closely monitored for movement, shifting, cracking, or moisture penetration. If any of these conditions are noted, a structural engineer should evaluate. Any warranty information should be secured from the current property owners.

## Finalize Screen After Creating a Summary Page



## Your Report is now finalized



## Report Summary



HomeBinder Information



You will only see the "Create Binder" button if you have a HomeBinder account

Click the "Create Binder" button to instantly create a HomeBinder

For information on creating a HomeBinder account CLICK HERE

## Finalize, Email, or Archive Report

- When you select email report the email address of your client automatically appear
- You can change the email address before sending
- Some email filters may perceive the email containing the report as "spam" and send it to your clients "junk" folder
- If this happens download the PDF report to your computer and send it as an attachment from your email
- Once a report is Archived, you will <u>no</u> longer be able to edit it. Archived reports <u>can</u> be viewed, downloaded and emailed

## Completed Report

### YOUR COMPANY LOGO, GRAPHIC, OR PICTURE HERE

#### Property Inspection Information

01/01/2011

John Doe 1111 Sample St., Sample City, AK 09676 (800) 555-5555



#### **Table Of Contents**

Important: Please Read Carefully

greement	2
ntroduction	3
Report Summary	4
toof System	5
xterior	1
Cooling	9
oundation / Structure	2
leating2	8
Numbing 3	13
lectric 3	9
nterior 4	15
Comments / Information	55
Attachments / Additional Reports	9

#### Inspection Company Information

INSPECTCHECK.net (800) 336-7717 3014 Delaware Ave. Ste.- 158, Kenmore, NY 14217 David Clarik 16000013312 800-338-7717 Inspectcheck.net





For more information on your home inspection report go the the Client Link on the inspectoheck net website You can
 customize the
 report cover
 page with your
 company
 information

Client information and inspector information are automatically included

If a cover photo is added – it will appear here

### How the inspectcheck report protects your client.....and you

- Cover Page..... Branded with your company information, client information, & property information
- Table of Contents....
- Contract / Agreement for Home Inspection...Use your contract or ours it can be printed and easily edited
- Introduction to a Home Inspection....Clearly defines the home inspection process to your client and the limits of a visual home inspection
- Section Headings.... Every section contains a heading clearly describing the item inspected and how the inspector reports his observations
- Detailed Graphics.... Graphics corresponding to the system components inspected for easy client reference
- Glossary.... A detailed glossary for client reference
- Additional Information For Your Client..... Carbon Monoxide, Lead Information, Safety Tips, Radon Fact Sheet, Mold Information, & Web Sites of Interest
- <u>CLIENT LINK</u> ON THE iNSPECTCHECK.NET WEBSITE..... Here your client will have unlimited access to:
- Clients Priorities Your client can prioritize the inspection including estimates
- Home Maintenance Guide A checklist for your client for referral.
- I Need Repairs Link Whether your client is looking for a contractor or wants to make the repairs themselves we have included do-it-yourself videos

### How the inspectcheck report protects your client.....and you

You just select the condition....inspectcheck does the rest

The inspectcheck report is an Owners Manual for your client, they will never forget you and the inspection you performed for them

- You Select..."The Sump Pump Did Not Respond"
- Your Clients Report States.....

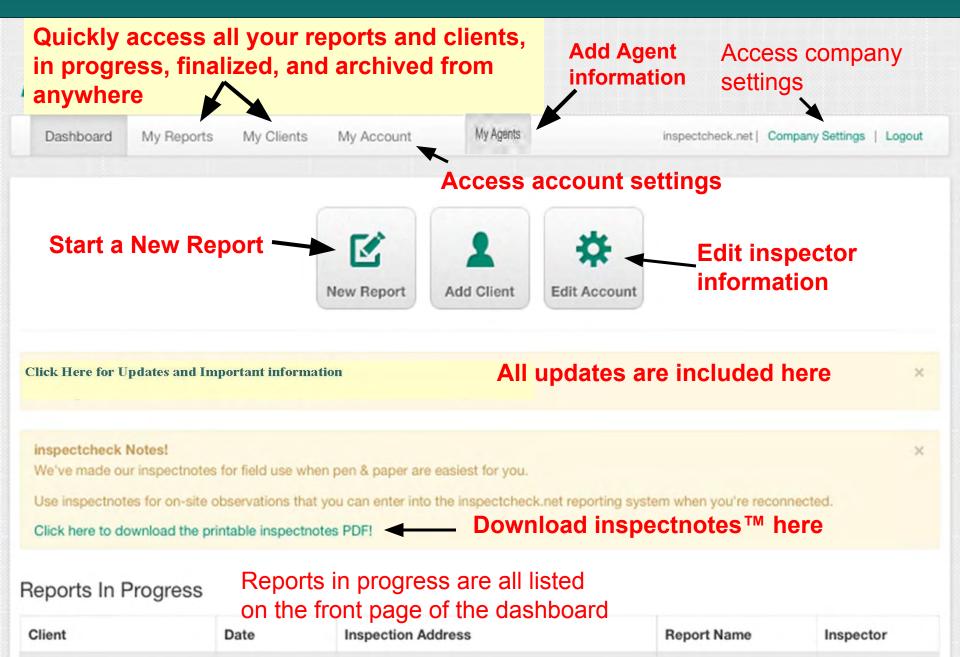
Conditions Noted Below Require Necessary Repair and / or Further Evaluation by a Qualified Professional

THE SUMP PUMP DID NOT RESPOND –
The Sump Pump Should Be Replaced / Repaired

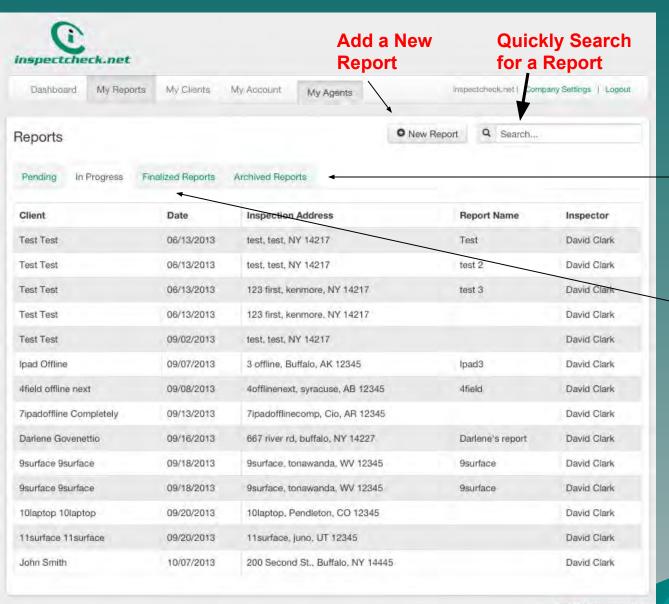
iNSPECTCHECK properly advises your client....
 Even if you didn't with our exclusive
 "Explanation of Conditions"

- The Inspectcheck.net report is your client's "Home Owners Manual". Your client is making the largest purchase of their life, don't they deserve a quality detailed, comprehensive report?
- Your client will have access to the "Client Link" feature on the Inspectcheck net web site. They can download the "Clients Priorities" work sheet that will help them prioritize the home inspection as it pertains to their needs and concerns. If desired, the inspector could include Summary items in the Additional Comments page at the end of the report.
- The "Client Link" tab will also give them access to additional information and self help videos

### Get the Most Out of Your Virtual Office / Personal Dashboard



#### Get the Most Out of Your Virtual Office / Personal Dashboard



- All your reports are listed
- Click on Archived reports to access
- Click Finalized
   Reports to view
   finished reports
- Click on any report to view or edit it

# What to do if you get a message on your screen while completing the report

- Messages could be "For your information" or actual "Error" messages.
- Computer error messages
- Inspectcheck messages
- We will explain how to handle these "messages"

## "Override the lock" message



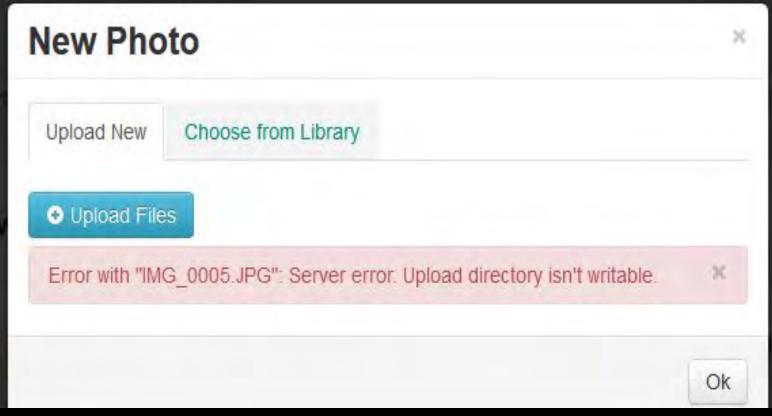
Chort

- This is not an error message
- This message is informing the user that the report may be open in another device or browser. Even if you think the report is not open, it still may be "running" in another browser or it was not logged out in the inspectcheck "cloud" and open there
- Selecting "OK" simply means that any change you make will update the report in your account
- Selecting "Cancel" will not allow you to make changes

The "Unable to load report" error message will only be received if you are trying to access or finalize a report if there is not an internet connection. Establish an internet connection to correct this and access the report



## Photo Error

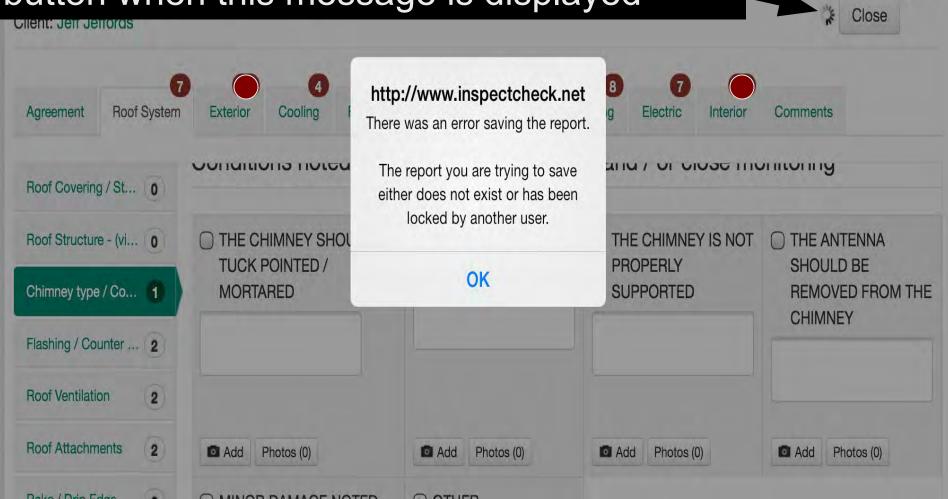


If you receive this message click "OK" and try to insert your photo again. There is a possibility that the photo or file cannot be uploaded. This may happen if the photo or file is taken / created on an older device or camera or in a format that is not recognized. Or you have "timed out". You will need to refresh your browser – NOT log out

### Error Saving the Report Message

Status: In Progress

The "Save", "Save and Close", & "Finalize" button have been replaced with the "Close" button when this message is displayed



### Error Saving the Report Message

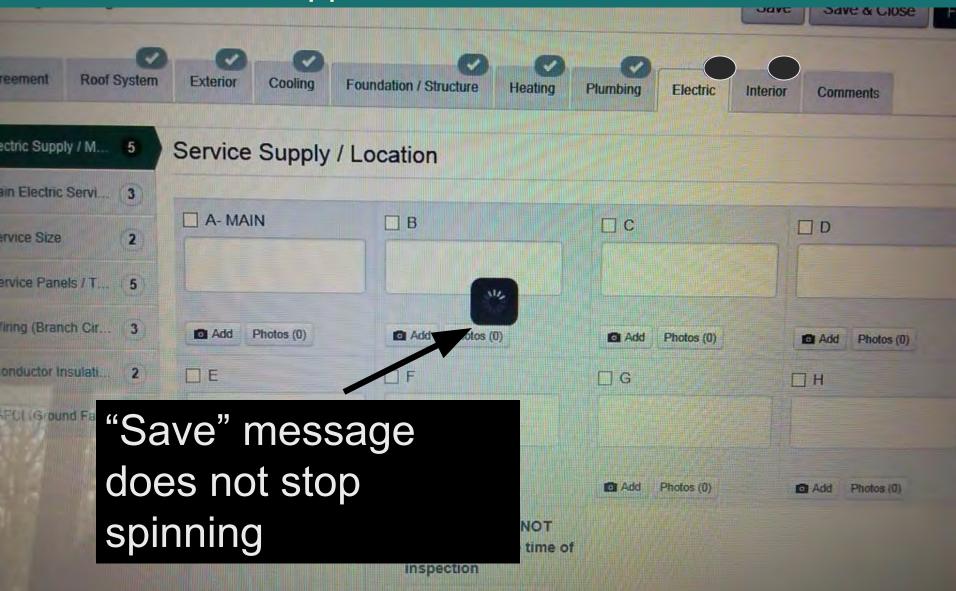
- This message, although very rare indicates that any information you add to the report will not be saved from this point forward
- Some of the reasons for this error message are:
  - 1. Your device has stopped responding
  - 2. Your browser has stopped responding
  - 3. You do not have enough "RAM" or memory on your device (This can be increased, in your device settings more on this later in this presentation)
  - 4. Communication between your device and inspectcheck has been interrupted
  - 5. The specific report you are working on is open in another browser (on the computer you are working on or in another computer)
- If you receive this message, you should click "OK" and stop completing the report because additions & changes may not be saved
- After clicking "OK" establish an internet connection
- It is most important that you are also connected to the inspectcheck.net server
- One way to ensure this is to select a photo button under a selected item, and click the "Stock Photo" button. Select for example "Roof System". If the roof system stock photos appear you are on line <u>and</u> connected to our server. (Then press close so you do not add a photo)



### Error Saving the Report Message (Continued)

- After ensuring you are connected to the internet; press the "close" button
- You will then have to log back in to your account
- You should be able to locate the report under your reports "In Progress" or "Pending"
- The report should be completed to the point where the error message was received
- Sometimes the red checkmarks on the top of the report may indicate that the report was not completed. Many times the information is there, you have to go back and click the "Section Complete" buttons in the report sections
- If you have lost the information; exit out of your account, refresh your browser, log back in. In your reports, open the report you were working on, changes should be there
- ◆ If error messages keep appearing; ensure you have an internet connection save & close the report log out of your account and inspectcheck refresh your browser go to inspectcheck.net and log back in to your account. Access your report and continue

Report appears to be having difficulty "saving" or appears to be "locked"



### Report appears to be having difficulty "saving"

- Ensure you have an internet connection <u>and</u> are connected to the inspectcheck server
- The best way to determine this is to select the camera icon on any selected condition, select "stock photos" and any section (Ex. Roof System), if the stock photos are visible, then you are connected to the inspectcheck server.
- If you are sure you are connected to the inspectcheck server; select "Save & Close"
- Proceed to your dashboard (you may have to sign back in) and find the report "in progress" or "pending" – continue to complete the report
- NEVER press "Save and Close" or "Finalize" if you are not connected to the internet AND not on the inspectcheck server.

## **Error Messages**

### Some additional information

- Inspectcheck is a <u>very</u> large program
- When working off-line, inspectcheck is saving directly to your browser (Internet Explorer, Safari, Chrome, Firefox, etc...)
- When working on-line or off-line, inspectcheck is using a considerable amount of computer memory
- Not having enough memory, may cause inspectcheck to run slow, have trouble saving, or cause an error message
- There are things you can do to ensure inspectcheck performs at an optimum level on your device

# When using Inspectcheck with an Apple I-Pad

- Ensure any "Apps" are not running (tap the home button twice quickly and swipe all of the applications off the screen)
- Go to Settings > General > Usage and close down anything that is running. Consider uninstalling anything you don't want to use
- Bluetooth key boards could also cause issues
- Close all browser tabs except inspectcheck
- After closing tabs go to Settings > Safari (or browser you are using) > Clear History > Clear Cookies and Data
- Re-booting Hold down the sleep / wake button and then slide to power off. Wait a few minutes and restart.

# When using Inspectcheck with a MS Surface / Windows 8 / 8.1 / 10

- You can check how much space is available on your device by swiping or clicking in from the right – tap Search > in the search box type "This PC" – tap or click "This PC". Check the drive – if you are running low the drive will be marked in red
- Clean up disk Swipe in from the right edge, tap Settings >
   Control Panel type ADMIN in the search box OR click
   Administrative Tools, then double tap or click DISK CLEANUP.
   In the Disk Cleanup dialog box in the Description section tap or click Clean Up System Files. Go back to Computer in File
   Explorer tap or click the drive you cleaned up, then tap or click Refresh.
- Uninstall desktop apps you no longer need Swipe in from the right edge, click Search – enter in the search box – Program and Features – then click or tap Programs and Features. Tap or click a program – then tap or click Uninstall, Change, or Repair

## When using Inspectcheck with a MS Surface / Windows 8 / 8.1 / 10 (Continued)

- Uninstall Window Store Apps you no longer need Swipe in from the right edge – tap Search to locate the app you want to uninstall. Tap or click the app: then tap or click Uninstall
- Archive or delete files you are no longer using Consider moving photos, Music, Video, or large files to a USB drive, external hard drive, or cloud storage. To delete a file – Press and hold, or right click, then tap or click Delete
- Ensure all browsing tabs <u>except</u> inspectcheck are closed
- Ensure all apps and programs are not running when using inspectcheck. The bottom of the screen will list running programs or open files. Right click to close. Other programs or files that are running can be seen by swiping the left of the screen from the top down. Right click and select close.

# When using Inspectcheck with an Android Device

- Check Memory Click Settings > Storage > (This will show you how much available space you have, and what is using the most amount of memory, Ex; Apps, Pictures, etc.
- Close running Apps Click Settings > Storage > Apps (under Nand Storage) > Running > (Select app) > Stop
- Uninstall Apps you no longer use or need Settings > Apps > All
   Select the App you want to remove) Uninstall
- Move applications to a memory card
- Clear Cache Each application has a cache of temporary files that may be taking up memory – From the home screen tap Menu > Settings > Application Manager > Swipe left to the All Tab > OR Click on the browser name that you are using > Clear Cache ONLY NOT DATA
- Perform a "soft reset" Press and hold Power key until the device turns off. Wait 2 minutes. Press and hold the Power key to turn device back on

### Thank You!

For using the Turn Key's electronic reporting system – iNSPECTCHECK.net

We hope this tutorial was helpful

You can get help with technical support 3 ways

- 1. On inspectcheck.net select the box "Login issues or Technical Support" most of your questions will be answered there
- 2. Send us an email at tkinspect@roadrunner.com
- 3. Call us at 1-800-338-7717